

No. 2022-7513

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date:** 09/20/2022

**Subject Considered:**

Leslie Glenn Oliver

[REDACTED]  
Abilene, Texas 79606

Sharon Denise Oliver  
PO Box 5819  
Abilene, Texas 79608

Abilene Insurance Agency Inc.

[REDACTED]  
Abilene, Texas 79603-7031

Default Order  
SOAH Docket No. 454-22-07978  
TDI Enforcement File Nos. 28287, 29735, and 29584

**General remarks and official action taken:**

This is a default order taken against Leslie Glenn Oliver, Sharon Denise Oliver, and Abilene Insurance Agency Inc. (collectively, the Respondents) because they misappropriated, converted to their own use, or illegally withheld money belonging to an insurer, insured, enrollee, or beneficiary, and they engaged in fraudulent or dishonest acts or practices. Further, the Respondents willfully violated insurance laws of this state, intentionally made a material misstatement in a license application, and obtained a renewal license by fraud or misrepresentation. Lastly, Leslie Glenn Oliver and Sharon Denise Oliver also failed to respond to a department inquiry. Respondents did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order revokes all Respondents' licenses and orders them to jointly and severally pay restitution totaling \$31,534.03 to five businesses and individuals.

# 2022-7513

Commissioner's Order  
Leslie Glenn Oliver, et al.  
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The following findings of fact and conclusions of law are adopted:

## Findings of Fact

### Failure to Respond to Notice of Hearing

1. On August 11, 2022, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
3. The department sent the Notice of Hearing and Original Petition to each of the Respondents' last known addresses provided by each of them in writing to the department, specifically: (1) Leslie Glenn Oliver, [REDACTED], Abilene, Texas 79606; (2) Sharon Denise Oliver, PO Box 5819, Abilene, Texas 79608; and, (3) Abilene Insurance Agency Inc., [REDACTED], Abilene, Texas 79603-7031. The Notice of Hearing and Original Petition were also sent by electronic mail and to an additional address associated with Sharon Denise Oliver, [REDACTED], Abilene, TX 79603.
4. Respondents failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

## Conclusions of Law

1. The commissioner has jurisdiction pursuant to Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, and 4051.051, and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally pursuant to TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing pursuant to TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.

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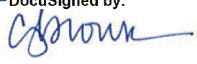
4. Based on Respondents' failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default pursuant to 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.

## Order

It is ordered that any licenses held by Leslie Glenn Oliver, Sharon Denise Oliver, and Abilene Insurance Agency Inc. are revoked.

It is further ordered that Leslie Glenn Oliver, Sharon Denise Oliver, and Abilene Insurance Agency Inc. must pay restitution, jointly and severally, in the amount of \$31,534.03, to Oakwood Development Co., Boykin Enterprises, Boykin Properties, James Boykin, and Belinda Oelman. Proof of payment of the restitution must be sent electronically to the department within 30 days of the date of this order to EnforcementReports@tdi.texas.gov.

A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:  
  
FC5D7EDDFFBB4F8...  
\_\_\_\_\_  
Cassie Brown  
Commissioner of Insurance

Prepared and reviewed by:



\_\_\_\_\_  
Anna Kalapach, Staff Attorney  
Enforcement

# 2022-7513

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## Affidavit

**STATE OF TEXAS** §

§

**COUNTY OF TRAVIS** §


Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Leslie Glenn Oliver, Sharon Denise Oliver, and Abilene Insurance Agency Inc. I have confirmed that:

- a. The last mailing addresses provided to the department in writing for Leslie Glenn Oliver, Sharon Denise Oliver, and Abilene Insurance Agency Inc., respectively, are: Leslie Glenn Oliver, [REDACTED], Abilene, Texas 79606; Sharon Denise Oliver, PO Box 5819, Abilene, Texas 79608; and, Abilene Insurance Agency Inc., [REDACTED], Abilene, Texas 79603-7031.
- b. The file maintained by Enforcement contains a Notice of Hearing dated August 11, 2022, and an Original Petition dated August 8, 2022, both of which were filed together on August 11, 2022, with the State Office of Administrative Hearings.
- c. On August 11, 2022, the Notice of Hearing and Original Petition addressed to Leslie Glenn Oliver, Sharon Denise Oliver, and Abilene Insurance Agency Inc., were mailed first-class and certified, return receipt requested, to their last known addresses and to an additional address associated with Sharon Denise Oliver, [REDACTED], [REDACTED], Abilene, TX 79603.

A copy of the certified mail log and first class mail log maintained by Enforcement are attached as Exhibit C and D, respectively."

DocuSigned by:  
  
947BC6BC8A7446C...  
Affiant

# 2022-7513

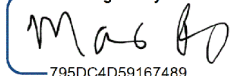
Commissioner's Order  
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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 9/6/2022. This notarial act was an online notarization.

## Notary Seal



## Digital Certificate

DocuSigned by:  
  
795DC4D59167489...

Notary Public State of Texas

**2022-7513**

FILED  
454-22-07978  
8/11/2022 2:43 PM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Jessie Harbin, CLERK

ACCEPTED  
454-22-07978  
8/11/2022 3:12 PM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Jessie Harbin, CLERK

**SOAH DOCKET NO. 454-22-07978  
TDI ENFORCEMENT FILE NOS. 28287, 29735, and 29584**

**TEXAS DEPARTMENT OF INSURANCE,**

**Petitioner**

**v.**

**LESLIE GLENN OLIVER,  
SHARON DENISE OLIVER, and  
ABILENE INSURANCE AGENCY INC**

**Respondents**

**BEFORE THE STATE OFFICE**

**OF**

**ADMINISTRATIVE HEARINGS**

**NOTICE OF HEARING**

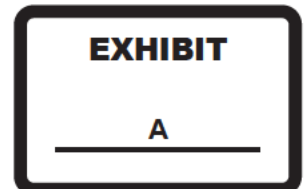
The Texas Department of Insurance seeks to take disciplinary action against you. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Wednesday, February 15, 2023, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

**Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at [www.soah.texas.gov](http://www.soah.texas.gov), or in printed format upon request to SOAH.**

**YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY**



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Notice of Hearing

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**THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.**

**IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.**

**IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.**

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*  
Docketing Division  
State Office of Administrative Hearings  
300 West 15th Street, Room 504  
P.O. Box 13025  
Austin, Texas 78711-3025  
(512) 322-2061 (Fax);  
[www.soah.texas.gov](http://www.soah.texas.gov)
  
- (2) *(by mail, fax, or email)*  
Chief Clerk  
Texas Department of Insurance  
P.O. Box 12030, MC GC-CCO  
Austin, Texas 78711-2030  
(512) 490-1064 (Fax)  
[chiefclerk@tdi.texas.gov](mailto:chiefclerk@tdi.texas.gov); and
  
- (3) *(by mail, fax, or email)*

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Anna Kalapach, Staff Attorney  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 490-1020 (Fax)  
anna.kalapach@tdi.texas.gov

### **Receiving Documents Electronically and Filing Documents with SOAH**

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: [www.soah.texas.gov](http://www.soah.texas.gov).

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

### **Important Security Notice** (for In-Person Hearings ONLY)

**ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.**



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Notice of Hearing

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If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,



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Anna Kalapach  
State Bar No. 24083290  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6326 (Direct)  
(512) 490-1020 (Fax)  
anna.kalapach@tdi.texas.gov

ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF  
Rachel Cloyd, Litigation Director, Enforcement, MC ENF  
Administrative Review, MC CO-AAL

# 2022-7513

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## CERTIFICATE OF SERVICE

I, Anna Kalapach, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by the following methods, on this 11th day of August, 2022 to:

Leslie Glenn Oliver  
[REDACTED]  
Abilene, TX 79606  
*Respondent Pro Se*

*Via First Class Mail*  
*Via CM/RRR No.:* 9214 8901 9403 8386 0573 62  
*Via Email to:*  
[REDACTED] and  
[REDACTED]

Sharon Denise Oliver  
PO Box 5819  
Abilene, TX 79608  
*Respondent Pro Se*

*Via First Class Mail*  
*Via CM/RRR No.:* 9214 8901 9403 8386 0574 23  
*Via Email to:*  
[REDACTED]

Sharon Denise Oliver  
[REDACTED]  
Abilene, TX 79603

*Via First Class Mail*  
*Via CM/RRR No.:* 9214 8901 9403 8386 0574 78

Abilene Insurance Agency Inc  
[REDACTED]  
Abilene, TX 79603-7031  
*Respondent Pro Se*

*Via First Class Mail*  
*Via CM/RRR No.:* 9214 8901 9403 8386 0578 81  
*Via Email to:*  
[REDACTED]



---

Anna Kalapach

**2022-7513**

SOAH DOCKET No. 454-22-07978

FILED  
454-22-07978  
8/8/2022 11:01 AM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**SOAH DOCKET NO. 454-\_\_\_\_\_**  
**TDI ENFORCEMENT FILE NOS. 28287, 29735, and 29584**

**TEXAS DEPARTMENT OF INSURANCE,**

**Petitioner**

**v.**

**LESLIE GLENN OLIVER,  
SHARON DENISE OLIVER, and  
ABILENE INSURANCE AGENCY INC**

**Respondents**

**BEFORE THE STATE OFFICE**

ACCEPTED  
454-22-07978  
8/8/2022 11:22:04 am  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**OF**

**ADMINISTRATIVE HEARINGS**

**ORIGINAL PETITION**

The Texas Department of Insurance seeks to take disciplinary action against Leslie Glenn Oliver, Sharon Denise Oliver, and Abilene Insurance Agency Inc. In support of this petition, the department makes the following allegations upon information and belief:

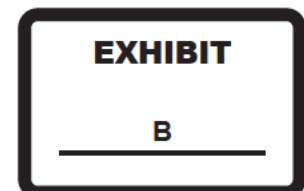
**Jurisdiction**

The Commissioner of Insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, and 4051.051, and TEX. GOV'T CODE §§ 2001.051-2001.178.

**Factual Allegations**

Licensure

1. Leslie Glenn Oliver (Leslie Oliver), individual identification number 244597, holds a general lines agent license with a property and casualty qualification issued by the department on February 26, 1997.
2. Sharon Denise Oliver (Sharon Oliver), individual identification number 38918, holds a general lines agent license with a property and casualty qualification issued by the department on August 11, 1987.



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3. Abilene Insurance Agency Inc (AIA), firm identification number 11088, holds a general lines agency license issued with a property and casualty qualification issued by the department on May 9, 2000. According to the department's records, Leslie Oliver and Sharon Oliver are the only owners, officers, and directors of AIA.
4. *Collective Respondents.* Leslie Glenn Oliver, Sharon Denise Oliver, and Abilene Insurance Agency Inc, are collectively referred to as the "Respondents."

### Misappropriation, Conversion, or Illegal Withholding of Money Belonging to Insurer and Insured

5. In late 2020 and early 2021, a group of affiliated businesses sought commercial insurance coverage. The commonly-owned businesses all share the same property manager, Robert "Mike" Wheeler (Wheeler).
6. Respondents collected thousands of dollars in premiums from these businesses, but in most cases did not forward all the premiums to the insurer or its appointed managing general agency (MGA). As a result, several of the policies for these Texas businesses were canceled.
7. In most instances, Respondents collected payments for two types of policies: commercial property policies and commercial general liability policies. Sometimes Respondents forwarded the premiums for the commercial general liability policies, which were smaller amounts, but then withheld the larger premiums collected for the commercial property policies.
8. When premium was in fact remitted, but the policy was later canceled by the insured, the MGA would send the unearned premium back expecting Respondents to return it to the insured. Instead, Respondents deposited and withheld unearned premiums, failing to return them to the insured.

#### *Business 1: Oakwood Development Co.*

9. In December 2020, Oakwood Development Co. (Oakwood) sought to purchase commercial property and commercial general liability policies through AIA.

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10. On December 29, 2020, AIA quoted the premiums, taxes, and fees for Oakwood's policies as:
  - a. \$11,490 for the commercial property policy through MGA Texas Specialty Underwriters, Inc. (Texas Specialty), with a Lloyds of London syndicate; and
  - b. \$1,650.60 for the commercial general liability policy through MGA Tejas American General Agency (TAGA), with insurer Scottsdale Insurance Company (Scottsdale).
11. Oakwood paid the premiums and fees in full by giving AIA a check for \$13,140.93 dated December 30, 2020. AIA deposited the check into AIA's account, but did not remit all of the premium to Texas Specialty, TAGA, or Scottsdale.
12. Oakwood and AIA received letters containing advance notice of impending cancellations for both policies due to non-payment of premium.
13. On March 29, 2021, the commercial property policy was canceled due to nonpayment of premium.
14. On April 13, 2021, the commercial general liability policy was canceled due to nonpayment of premium. As a result of this cancellation, Scottsdale returned some unearned premium to TAGA and TAGA returned it to AIA with a check for \$972.98 dated June 3, 2021.
15. AIA deposited that return premium in AIA's bank account on or about June 8, 2021. AIA withheld and did not return the unearned premium to the insured, Oakwood.

### *Business 2: Boykin Enterprises*

16. In December 2020, Boykin Enterprises sought to purchase commercial property and commercial general liability policies through AIA.
17. AIA quoted the premiums, taxes, and fees for the Boykin Enterprises' policies as:
  - a. \$5,770.88 for the commercial property policy through MGA Texas Specialty, with insurer Scottsdale; and

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- b. \$730.26 for the commercial general liability policy through MGA TAGA, with insurer Acceptance Indemnity Insurance Company.
18. Boykin Enterprises paid the premiums and fees in full by giving AIA a check for \$6,501.14 dated December 30, 2020. AIA deposited the check into AIA's account and forwarded the premiums for the commercial general liability policy to TAGA.
19. However, AIA withheld and did not remit all of the \$5,770.88 in premium for the commercial property policy to Texas Specialty or Scottsdale.
20. Texas Specialty sent a notice of cancellation dated March 1, 2021, to Boykin Enterprises and AIA stating the commercial property policy would be canceled on March 14, 2021, for non-payment of premium.
21. Effective March 14, 2021, the commercial property policy was canceled due to nonpayment of premium.
22. On July 23, 2021, Boykin Enterprises elected to cancel its general liability policy. After the policy was canceled, TAGA returned Boykin Enterprises's unearned premiums and fees totaling \$206.93 to AIA.
23. AIA deposited the \$206.93 check into its bank account on or about September 10, 2021. AIA withheld and did not return the unearned premiums and fees to the insured, Boykin Enterprises.

### *Business 3: Boykin Properties*

24. In January 2021, Boykin Properties sought to purchase a commercial property policy through AIA.
25. On January 4, 2021, AIA quoted the premiums, taxes, and fees for Boykin Properties' policy as \$9,440.10 for the commercial property policy through MGA Texas Specialty, with insurer Western World Insurance Company.
26. Boykin Properties paid the premiums and fees in full by giving AIA a check for \$9,440.10 dated January 7, 2021. AIA deposited the check into AIA's account, but did not remit all of the premium to Texas Specialty or Western World Insurance Company.

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27. On March 1, 2021, Boykin Properties and AIA received a letter containing advance notice of the impending cancellation of the policy due to nonpayment of premium.
28. On March 3, 2021, Sharon Oliver and Leslie Oliver sent an email to Wheeler, as Boykin Properties' representative. In this email, Sharon Oliver and Leslie Oliver falsely represented to Wheeler that they had paid the premium as of February 26, 2021.

### *Business 4: Sole Proprietor James Boykin*

29. In January 2021, James Boykin (Mr. Boykin) sought to purchase commercial property and commercial general liability policies through AIA.
30. On January 4, 2021, AIA quoted the premiums, taxes, and fees for Mr. Boykin's policies as:
  - a. \$15,497.43 for the commercial property policy through MGA Texas Specialty, with insurer Colony Insurance Company; and
  - b. \$829.95 for the commercial general liability policy through MGA TAGA, with insurer Acceptance Indemnity Insurance Company.
31. Mr. Boykin paid the premiums and fees in full by giving AIA a check for \$16,327.38 dated January 7, 2021. AIA deposited the check into AIA's account, but did not remit all of the premium to Texas Specialty, or Colony Insurance Company.
32. Mr. Boykin and AIA received a letter containing advance notice of the impending cancellation of the commercial property policy due to non-payment of premium.
33. Effective March 14, 2021, the commercial property policy was canceled due to nonpayment of premium.

### *Business 5: Sole Proprietor Belinda Oelman*

34. In January 2021, Belinda Oelman (Ms. Oelman) sought to purchase commercial property and commercial general liability policies through AIA.

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35. On January 4, 2021, AIA quoted the premiums, taxes, and fees for Ms. Oelman's policies as:
  - a. \$5,915.67 for the commercial property policy through Texas Specialty, with insurer Colony Insurance Company; and
  - b. \$682.02 for the commercial general liability policy through TAGA, with insurer Acceptance Indemnity Insurance Company.
36. Ms. Oelman paid the premiums and fees in full by giving AIA a check for \$6,597.69 dated January 7, 2021. AIA deposited the check into AIA's account, and forwarded the premiums for the commercial general liability policy to TAGA. However, AIA withheld and did not remit all of the premium to Texas Specialty or Colony Insurance Company.
37. Ms. Oelman and AIA received a letter containing advance notice of the impending cancellation of the commercial property policy due to non-payment of premium.
38. Effective March 14, 2021, the commercial property policy was canceled due to nonpayment of premium.
39. On August 25, 2021, Ms. Oelman elected to cancel the general liability policy. TAGA sent AIA \$150.93 in unearned premiums, taxes, and fees due to Ms. Oelman.
40. AIA deposited the \$150.93 check into its bank account on or about September 21, 2021. AIA withheld and did not return the unearned premiums, taxes, and fees to the insured, Ms. Oelman.

### *MGA Sued AIA to Collect Premiums*

41. On March 24, 2021, Texas Specialty terminated AIA's agency agreement effective April 24, 2021.
42. On April 13, 2021, Texas Specialty filed a lawsuit against AIA in case number CV2-21-0130, in the Justice Court, Precinct Two, of Rockwall County, Texas.



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43. In the petition, Texas Specialty alleged nonpayment of insurance premiums owed and nonperformance under the contractual agreement. Texas Specialty sought \$15,622.24 in damages against AIA and \$135 in filing and service fees.
44. Texas Specialty attached to the petition a statement dated March 31, 2021, showing the amount of premiums AIA owed Texas Specialty, supporting the damages sought, and showing that AIA owed \$15,622.24 in premiums, including a portion of the premiums paid by Oakwood, Boykin Enterprises, Boykin Properties, Mr. Boykin, and Ms. Oelman as described above.
45. On February 16, 2022, the court entered a judgment ordering AIA to pay Texas Specialty \$15,622.24 with interest at the rate of five percent and court costs of \$136.

### *Attempt to Partially Return the Misappropriated, Converted, or Illegal Withheld Premiums*

46. On August 31, 2021, approximately eight months after accepting premium payments from the businesses, AIA sent a \$20,000 check to the Boykin Properties as a partial reimbursement of the premiums to be split among the above-listed businesses.
47. The \$20,000 check was less than half of the premiums Respondents collected from the businesses.

### Indicted for Felony Theft

48. On September 28, 2021, a criminal complaint was filed in Taylor County, Texas. It states that Wheeler, a property manager for several Abilene companies owned by Mr. Boykin, made payments to AIA for coverage on several entities. Between the end of 2020 and the beginning of 2021, Wheeler made payments in the amount of \$51,534.03 to AIA. After Wheeler became unhappy with AIA's service, he requested quotes from other insurance agencies and learned his payments had not been applied to policies.
49. The criminal complaint states that Leslie Oliver was interviewed and "admitted that the company had gotten into a 'bind' and acknowledged he received payments but never applied them to the policies, but did deposit and keep the funds."

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50. On March 3, 2022, Leslie Oliver was indicted by a grand jury for Theft, a third-degree felony, in case number 29815-A in the [REDACTED] Taylor County, Texas.
51. The indictment alleges that Leslie Oliver appropriated, by acquiring or otherwise exercising control over property, namely money, of the value of \$30,000 or more, but less than \$150,000 from Mr. Boykin, without the effective consent of the owner by deception and with the intent to deprive the owner of the property.
52. Case number 29815-A is still pending.

### Dishonest Statement on License Renewal

53. Less than a month after Leslie Oliver was indicted, on March 31, 2022, AIA submitted to the department its application for renewal of its agency license.
54. One of the questions in the renewal application asked, "Has the business entity or any owner, partner, officer, or director of the business entity, or member or manager of a limited liability company, been convicted of, or is currently charged with, committing a felony or had a judgment withheld or deferred for a felony which has not been previously reported to this insurance department?"
55. AIA answered "no," which was a false answer because earlier that month Leslie Oliver was charged by indictment with Felony Theft.

### Leslie Oliver's Failure to Respond

56. On March 18, 2022, the department emailed and mailed a request for information to Leslie Oliver about the above matter, informing him that he must respond no later than 15 days after receipt of the inquiry. Leslie Oliver received the request on March 21, 2022, but did not respond to the department's inquiry.

### Sharon Oliver's Failure to Respond

57. On May 13, 2022, the department emailed and mailed a request for information to Sharon Oliver about the above matter to both her mailing and business location addresses of record. The inquiry informed her that she must respond no later than 15 days after the receipt of the inquiry. The inquiry sent to Sharon Oliver's business

location address was returned to the department unclaimed and unable to be forwarded. Sharon Oliver did not respond to the inquiry sent to her mailing address.

**Legal Allegations**

1. Respondents have committed acts for which a license holder may be disciplined under TEX. INS. CODE §§ 4005.101 and 4005.102, because they:
  - a. have willfully violated insurance laws of this state, in violation of TEX. INS. CODE § 4005.101(b)(1);
  - b. have intentionally made a material misstatement in a license application, in violation of TEX. INS. CODE § 4005.101(b)(2);
  - c. have obtained a renewal license by fraud or misrepresentation, in violation of TEX. INS. CODE § 4005.101(b)(3);
  - d. have misappropriated, converted to their own use, or illegally withheld money belonging to an insurer, insured, enrollee, or beneficiary, in violation of TEX. INS. CODE § 4005.101(b)(4); and
  - e. have engaged in fraudulent or dishonest acts or practices, in violation of TEX. INS. CODE § 4005.101(b)(5).
2. Leslie Oliver and Sharon Oliver failed to timely respond to the department’s written inquiry not later than the 15<sup>th</sup> day after receipt, in violation of TEX. INS. CODE § 38.001.

**Relief Sought**

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. revoking the licenses held by Leslie Glenn Oliver;
2. revoking the licenses held by Sharon Denise Oliver;
3. revoking the licenses held by Abilene Insurance Agency, Inc.;

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4. directing Respondents to make restitution to Oakwood Development Co., Boykin Enterprises, Boykin Properties, James Boykin, and Belinda Oelman under TEX. INS. CODE § 82.053; and
5. imposing any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully Submitted,



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Texas Department of Insurance  
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ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE





**Shipment Confirmation  
Acceptance Notice**

**A. Mailer Action**

**Note to Mailer:** The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 08/11/2022

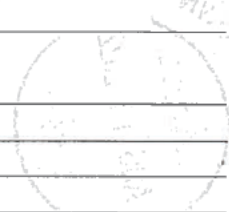
Shipped From:

Name: MC 110-1A M RUIZ

Address: 333 GUADALUPE ST

City: AUSTIN

State: TX ZIP+4® 78701



Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	4
Total	4

\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

**B. USPS Action**

Note to RSS Clerk:

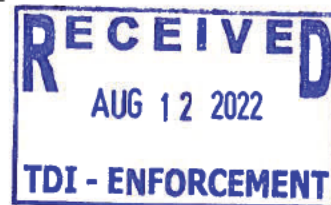
1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.  
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0038 6005 54



ANNA/28287, 29735, and 29584

