

No. 2021-7028

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date:** 10/21/2021

**Subject Considered:**

Thomas Anthony Mayhew

[REDACTED]  
Lufkin, TX 75901

Default Order  
SOAH Docket No. 454-22-0075  
TDI Enforcement File No. 27994

**General remarks and official action taken:**

This is a default order taken against Thomas Anthony Mayhew (Respondent) because Respondent is currently imprisoned following a felony conviction. Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted:

**Findings of Fact**

Failure to Respond to Notice of Hearing

1. On September 9, 2021, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
3. The department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, [REDACTED]

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Commissioner's Order  
Thomas Anthony Mayhew  
SOAH Docket No. 454-22-0075  
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█ Lufkin, TX 75901. The Notice of Hearing and Original Petition were also sent to one additional address associated with Respondent:

Thomas Anthony Mayhew  
█  
█  
New Boston, TX 75570

4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

### Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.102, 4001.105, 4005.101-4005.105, and 4101.051; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

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## Order

It is ordered that any licenses held by Thomas Anthony Mayhew are revoked. A copy of this order will be provided to law enforcement and/or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:  
  
FC5D7EDDFFBB4F8...

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Cassie Brown  
Commissioner of Insurance

Prepared and reviewed by:

*L. Merida*

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Latoya Merida, Staff Attorney  
Enforcement Division

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Thomas Anthony Mayhew  
SOAH Docket No. 454-22-0075  
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## Affidavit

**STATE OF TEXAS**           §  
  §  
**COUNTY OF TRAVIS**       §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno, and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Thomas Anthony Mayhew. I have confirmed that:

- a. The last mailing address provided to the department in writing by Thomas Anthony Mayhew is [REDACTED] Lufkin, TX 75901.
- b. The file maintained by the Enforcement Division contains a Notice of Hearing and Original Petition dated September 9, 2021, which were filed with the State Office of Administrative Hearings.
- c. On September 9, 2021, the Notice of Hearing and Original Petition addressed to Thomas Anthony Mayhew were mailed certified, return receipt requested, to his last known address and one additional address:

Thomas Anthony Mayhew  
[REDACTED]  
New Boston, TX 75570

Copies of the certified mail log maintained by the Enforcement Division are attached as Exhibit C."

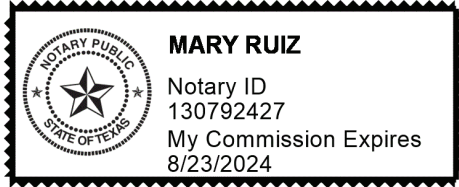
DocuSigned by:  
*David Moreno*  
680390D9DABA4E8...  
Affiant

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 10/5/2021. This notarial act was an online notarization.

## Notary Seal



## Digital Certificate

DocuSigned by:  
*Mary Ruiz*  
795DC4D59167489...  
\_\_\_\_\_  
Notary Public State of Texas

**2021-7028**

FILED  
454-22-0075  
9/9/2021 9:27 AM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

ACCEPTED  
454-22-0075  
09/09/2021 10:20 AM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**SOAH DOCKET NO. 454-22-0075  
TDI ENFORCEMENT FILE NO. 27994**

**TEXAS DEPARTMENT OF INSURANCE,**

**Petitioner**

**v.**

**THOMAS ANTHONY MAYHEW,**

**Respondent**

**BEFORE THE STATE OFFICE**

**OF**

**ADMINISTRATIVE HEARINGS**

**NOTICE OF HEARING**

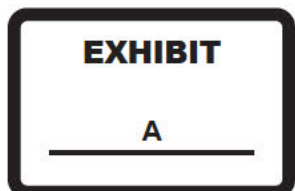
The Texas Department of Insurance seeks to take disciplinary action against you. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Tuesday, December 7, 2021, at 1:00 p.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

**Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at [www.soah.texas.gov](http://www.soah.texas.gov), or in printed format upon request to SOAH.**

**YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.**



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Notice of Hearing

Thomas Anthony Mayhew

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**IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.**

**IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.**

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) Docketing Division  
State Office of Administrative Hearings  
300 West 15th Street, Room 504  
P.O. Box 13025  
Austin, Texas 78711-3025  
(512) 322-2061 (Fax);
- (2) Chief Clerk  
Texas Department of Insurance  
P.O. Box 12030, MC GC-CCO  
Austin, Texas 78711-2030  
(512) 490-1064 (Fax)  
chiefclerk@tdi.texas.gov; and
- (3) Latoya Merida, Staff Attorney  
Texas Department of Insurance  
Enforcement Division, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030

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(512) 490-1020 (Fax)

Latoya.merida@tdi.texas.gov

## Receiving Documents

The State Office of Administrative Hearings (SOAH) offers you the ability to receive service of orders and other documents issued by SOAH through email instead of by mail or fax. If you want to receive SOAH-issued documents by email, go to SOAH's website, [www.soah.texas.gov](http://www.soah.texas.gov), click on the "E-Services" tab, then click the hyperlink "Request Service by Email (only for use by self-represented litigants)," and follow the instructions.

NOTE: A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents with SOAH. The rules for filing documents and providing copies to all other parties in the case are described in SOAH's Procedural Rules, which are available on SOAH's website. Click the "Agency" tab, then click "Administrative Rules and Laws" to view SOAH's Procedural Rules.

## Important Security Notice

**ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.**

If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,



## 2021-7028

Notice of Hearing

Thomas Anthony Mayhew

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*L. Merida*

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Latoya Merida

State Bar No. 24089625

Texas Department of Insurance

Enforcement Division, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6344 (Direct)

(512) 490-1020 (Fax)

Latoya.merida@tdi.texas.gov

ATTORNEY FOR THE PETITIONER

TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Enforcement Division, MC ENF  
Whitney Fraser, Litigation Director, Enforcement Division, MC ENF  
Administrative Review, MC CO-AAL

## 2021-7028

Notice of Hearing

Thomas Anthony Mayhew

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### CERTIFICATE OF SERVICE

I, Latoya Merida, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by certified mail, return receipt requested, on this 9th day of September, 2021 to:

Thomas Anthony Mayhew

[REDACTED]

Lufkin, TX 75901

*Respondent Pro Se*

CM/RRR No.: 9214 8901 9403 8348 8445 04

Thomas Anthony Mayhew

[REDACTED]

New Boston, TX 75570

*Respondent Pro Se*

CM/RRR No.: 9214 8901 9403 8348 8455 63

*L. Merida*

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Latoya Merida

**2021-7028**

ACCEPTED  
454-22-0075  
09/08/2021 10:49 PM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

FILED  
454-22-0075  
9/8/2021 3:02 PM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**SOAH DOCKET NO. 454-22-0075.C**  
**TDI ENFORCEMENT FILE NO. 27994**

**TEXAS DEPARTMENT OF INSURANCE,**

**BEFORE THE STATE OFFICE**

**Petitioner**

**v.**

**OF**

**THOMAS ANTHONY MAYHEW,**

**ADMINISTRATIVE HEARINGS**

**Respondent**

**ORIGINAL PETITION**

The Texas Department of Insurance seeks to take disciplinary action against Thomas Anthony Mayhew. In support of this petition, the department makes the following allegations upon information and belief:

**Jurisdiction**

The Commissioner of Insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4054.051, and 4051.201; 28 TEX. ADMIN. CODE § 1.502; TEX. OCC. CODE §§ 53.021 – 53.023 and TEX. GOV'T CODE §§ 2001.051-2001.178.

**Factual Allegations**

Licensure

1. Thomas Anthony Mayhew (Mayhew), individual identification no. 211558, holds a general lines agent license with a life, accident, health, and HMO qualification, issued by the Texas Department of Insurance on October 9, 2019. Mayhew also holds a county mutual agent license with a county mutual qualification, issued by the department on October 8, 2019.

Criminal History

2. On or about July 1, 2021, Mayhew pled guilty to the felony offense of Injury to a Child, Elderly Individual, or Disabled Individual in Cause No. 2019-0803 in the 217<sup>th</sup> District Court, Angelina County, Texas.

**EXHIBIT**

**B**

# 2021-7028

Original Petition

Thomas Anthony Mayhew

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3. On July 1, 2021, Mayhew was sentenced to serve 18 years in the Texas Department of Criminal Justice.

## Legal Allegations

1. Mayhew has been convicted of a felony, in violation of TEX. INS. CODE § 4005.101(b)(8).
2. Mayhew has been imprisoned following a felony conviction, resulting in revocation of his license by operation of law under TEX. OCC. CODE § 53.021(b) and 28 TEX. ADMIN. CODE § 1.502(j).

## Relief Sought

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. revoking Thomas Anthony Mayhew's licenses and
2. imposing any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully Submitted,

*L. Merida*

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Latoya Merida  
State Bar No. 24089625  
Texas Department of Insurance  
Enforcement Division, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6344 (Direct)  
(512) 490-1020 (Fax)  
Latoya.merida@tdi.texas.gov









ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE

# 2021-7028

Tracking #: 9214890194038348844504

Recipient: THOMAS ANTHONY MAYHEW  
[REDACTED]

LUFKIN, TX 75901

Date & Time	Event Type	Event	Event Location
09/09/2021 09:21		PRE-SHIPMENT INFO SENT USPS AWAITS ITEM	AUSTIN, TX, 78701
09/15/2021 21:27		ORIGIN ACCEPTANCE	AUSTIN, TX, 78701
09/15/2021 22:42		PROCESSED THROUGH USPS FACILITY	AUSTIN TX DISTRIBUTION CENTER, 78710
09/16/2021 09:08		DEPART USPS FACILITY	AUSTIN TX DISTRIBUTION CENTER, 78710
09/17/2021 09:41		PROCESSED THROUGH USPS FACILITY	SHREVEPORT LA DISTRIBUTION CENT, 71102
09/18/2021 10:33		PROCESSED THROUGH USPS FACILITY	SHREVEPORT LA DISTRIBUTION CENT, 71102
09/20/2021 08:03		PROCESSED THROUGH USPS FACILITY	AUSTIN TX DISTRIBUTION CENTER, 78710
09/21/2021 11:27		DELIVERED FRONT DESK/RECEPTION/MAIL ROOM	AUSTIN, TX, 78701

**EXHIBIT**

C







# 2021-7028

Tracking #: 9214890194038348845563

Recipient: THOMAS ANTHONY MAYHEW



NEW BOSTON, TX 75570

Date & Time	Event Type	Event	Event Location
09/09/2021 09:21		PRE-SHIPMENT INFO SENT USPS AWAITS ITEM	AUSTIN, TX, 78701
09/15/2021 21:27		ORIGIN ACCEPTANCE	AUSTIN, TX, 78701
09/15/2021 22:42		PROCESSED THROUGH USPS FACILITY	AUSTIN TX DISTRIBUTION CENTER, 78710
09/16/2021 09:08		DEPART USPS FACILITY	AUSTIN TX DISTRIBUTION CENTER, 78710
09/17/2021 09:41		PROCESSED THROUGH USPS FACILITY	SHREVEPORT LA DISTRIBUTION CENT, 71102
09/20/2021 11:04		DELIVERED LEFT WITH INDIVIDUAL	NEW BOSTON, TX, 75570

2021-7028



# Shipment Confirmation Acceptance Notice

## A. Mailer Action

**Note to Mailer:** The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 09/09/2021

Shipped From:

Name: MC 110-1A D MORENO

Address: 333 GUADALUPE ST

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	2
Total	2

\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

## B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.  
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0031 5204 53

merida/27994

