

No. 2021-7025

**Official Order
of the
Texas Commissioner of Insurance**

Date: 10/21/2021

Subject Considered:

Isiah Deontae Love

[REDACTED]
Arlington, Texas 76011

Default Order
SOAH Docket No. 454-22-0048
TDI Enforcement File No. 26375

General remarks and official action taken:

This is a default order taken against Isiah Deontae Love (Respondent) because he has been convicted of a felony offense and has misrepresented his criminal history on his application. Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

1. On September 8, 2021, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
3. The department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, [REDACTED]

2021-7025

Commissioner's Order

Isiah Deontae Love

SOAH Docket No. 454-22-0048

Page 2 of 5

██████████, Arlington, Texas 76011. The Notice of Hearing and Original Petition were also sent to an additional address associated with Respondent: ██████████
██████████, Irving, Texas 75062.

4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101-4005.105, and 4054.051; TEX. OCC. CODE § 53.021; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

Order

It is ordered that any licenses held by Isiah Deontae Love are revoked. A copy of this order will be provided to law enforcement and/or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:

FC5D7EDDFB4F8.....
Cassie Brown
Commissioner of Insurance

2021-7025

Commissioner's Order

Isiah Deontae Love

SOAH Docket No. 454-22-0048

Page 3 of 5

Prepared and reviewed by:

 /s/Casey Seeboth

Casey Seeboth, Staff Attorney

Enforcement Division

2021-7025

Commissioner's Order
Isiah Deontae Love
SOAH Docket No. 454-22-0048
Page 4 of 5

Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §


Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Morneo and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Isiah Deontae Love. I have confirmed that:

- a. The last mailing address provided to the department in writing by Isiah Deontae Love is [REDACTED] Arlington, Texas 76011.
- b. The file maintained by the Enforcement Division contains a Notice of Hearing and Original Petition dated September 8, 2021, which were filed with the State Office of Administrative Hearings.
- c. On September 8, 2021, the Notice of Hearing and Original Petition addressed to Isiah Deontae Love were mailed certified, return receipt requested, to his last known address and an additional address: [REDACTED] Irving, Texas 75062.

A copy of the certified mail log maintained by the Enforcement Division is attached as Exhibit C."

DocuSigned by:

AD4F5405FE4C421...

Affiant

2021-7025

Commissioner's Order

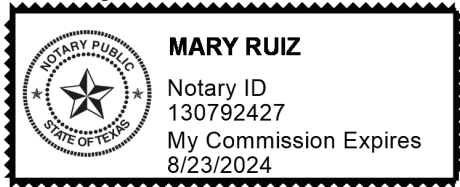
Isiah Deontae Love

SOAH Docket No. 454-22-0048

Page 5 of 5

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 10/5/2021. This notarial act was an online notarization.

Notary Seal



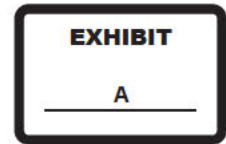
Digital Certificate

DocuSigned by:
Mary Ruiz
795DC4D59167489...
Notary Public State of Texas

2021-7025

FILED
454-22-0048
9/8/2021 2:16 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

ACCEPTED
454-22-0048
09/08/2021 3:13 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK



**SOAH DOCKET NO. 454-22-048
TDI ENFORCEMENT FILE NO. 26375**

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

ISIAH DEONTAE LOVE,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

NOTICE OF HEARING

The Texas Department of Insurance seeks to take disciplinary action against you. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Wednesday, December 1, 2021, at 9:00 a.m.** The hearing will take place by telephone at the direction of the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties who are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

2021-7025

Notice of Hearing

Isiah Deontae Love

SOAH Docket No. 454-22-0048

Page 2 of 4

IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (fax);
- (2) Chief Clerk
Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (fax)
chiefclerk@tdi.texas.gov; and
- (3) Casey Seeboth, Staff Attorney
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (fax)
Casey.Seeboth@tdi.texas.gov

2021-7025

Notice of Hearing

Isiah Deontae Love

SOAH Docket No. 454-22-0048

Page 3 of 4

Receiving Documents

The State Office of Administrative Hearings (SOAH) offers you the ability to receive service of orders and other documents issued by SOAH through email instead of by mail or fax. If you want to receive SOAH-issued documents by email, go to SOAH's website, www.soah.texas.gov, click on the "E-Services" tab, then click the hyperlink "Request Service by Email (only for use by self-represented litigants)," and follow the instructions.

NOTE: A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents with SOAH. The rules for filing documents and providing copies to all other parties in the case are described in SOAH's Procedural Rules, which are available on SOAH's website. Click the "Agency" tab, then click "Administrative Rules and Laws" to view SOAH's Procedural Rules.

Important Security Notice

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,

/s/ Casey Seeboth

Casey Seeboth

State Bar No. 24070584

Texas Department of Insurance

Enforcement Division, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6337 (direct)

(512) 490-1020 (fax)

Casey.Seeboth@tdi.texas.gov

2021-7025

Notice of Hearing

Isiah Deontae Love

SOAH Docket No. 454-22-0048

Page 4 of 4

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Enforcement Division, MC ENF
Whitney Fraser, Litigation Director, Enforcement Division, MC ENF
Administrative Review, MC CO-AAL

CERTIFICATE OF SERVICE

I, Casey Seeboth, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by certified mail, return receipt requested, on September 8, 2021 to:

Isiah Deontae Love

[REDACTED]
Arlington, Texas 76011

Via CM/RRR No.:

9214 8901 9403 8348 7923 62

Isiah Deontae Love

[REDACTED]
Irving, Texas 75062

Via CM/RRR No.:

9214 8901 9403 8348 7924 85

/s/ Casey Seeboth

Casey Seeboth

2021-7025



FILED
454-22-0048
9/8/2021 11:18 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

ACCEPTED
454-22-0048
09/08/2021 12:37 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

SOAH DOCKET NO. 454-22-0048.C
TDI ENFORCEMENT FILE NO. 26375

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

OF

ISIAH DEONTAE LOVE,

ADMINISTRATIVE HEARINGS

Respondent

ORIGINAL PETITION

The Texas Department of Insurance (TDI) seeks to take disciplinary action against Isiah Deontae Love. In support of this petition, TDI makes the following allegations upon information and belief:

Jurisdiction

The Commissioner of Insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, and 4054.051; TEX. OCC. CODE § 53.021; and TEX. GOV'T CODE §§ 2001.051-2001.178.

Factual Allegations

1. On December 15, 2017, Isiah Deontae Love (Love) submitted an application for a general lines agent license. On that application, Love answered "no" to questions about his criminal history records. Love also provided TDI copies of his fingerprints and other confidential personal identifying information. TDI issued the license to Love on January 18, 2018.
2. On June 22, 2020, Love submitted to TDI another application, this time to renew the general lines agent license previously issued to him. On this application, Love again answered "no" to questions about his criminal history record.
3. Specifically, Love answered "no" to this question: "Have you ever been convicted of a felony, had a judgment withheld or deferred, or are you currently charged with committing a felony, which has not been previously reported to this insurance department?" The question defines "convicted" as meaning "having entered a plea of guilty. . . or having been given a probation, a suspended sentence, or a fine."

4. On December 30, 2017, Love was indicted for class D felony theft in Dunklin County, Missouri, docket number 18DU-CR00003-01 in the 35th Judicial Circuit. On February 28, 2018, Love pleaded guilty, and the court suspended imposition of the sentence and ordered five years of supervised probation. Love was permitted to transfer the supervised probation to Tarrant County, Texas.

Legal Allegations

1. Love has been convicted of a felony, as contemplated by TEX. INS. CODE § 4005.101(b)(8).
2. Love has been convicted of an offense that directly relates to the duties and responsibilities of the licensed occupation, as contemplated by TEX. OCC. CODE § 53.021.
3. Love has intentionally made a material misstatement in the license application, as contemplated by TEX. INS. CODE § 4005.101(b)(2).
4. Love has obtained or attempted to obtain a license by fraud or misrepresentation, as contemplated by TEX. INS. CODE § 4005.101(b)(3).

Relief Sought

If one or more of these allegations are proved, TDI requests the Administrative Law Judge issue a proposal for decision stating the Commissioner of Insurance is authorized to revoke the general lines agent license issued to Isiah Deontae Love per TEX. INS. CODE §§ 82.051 and 4005.101; additionally, the Commissioner is authorized to impose other disciplinary measures per TEX. INS. CODE §§ 82.052–82.055.

Respectfully Submitted,

/s/ Casey Seeboth

Casey Seeboth
State Bar No. 24070584
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030

2021-7025

Original Petition
Isiah Deontae Love
Page 3 of 3

(512) 676-6337 (direct)
(512) 490-1020 (fax)
Casey.Seeboth@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2021-7025



Shipment Confirmation
Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 09/08/2021

Shipped From:

Name: MC 110-1A M RUIZ

Address: 333 GUADALUPE ST

City: AUSTIN

State: TX ZIP+4® 78701

EXHIBIT
C

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	2
Total	2

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

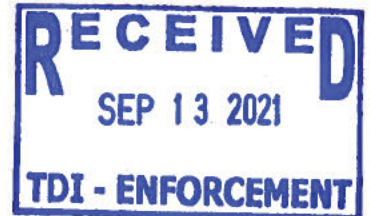
1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0031 5036 92



SEEBOTH/26375

EXHIBIT
C



Firm Mailing Book For Accountable Mail

Name and Address of Sender
 MC 110-1A M RUIZ
 TEXAS DEPARTMENT OF INSURANCE
 333 GUADALUPE ST
 AUSTIN TX 78701

Check type of mail or service

<input type="checkbox"/> Adult Signature Required	<input type="checkbox"/> Priority Mail Express
<input type="checkbox"/> Adult Signature Restricted Delivery	<input type="checkbox"/> Registered Mail
<input checked="" type="checkbox"/> Certified Mail	<input type="checkbox"/> Return Receipt for Merchandise
<input type="checkbox"/> Certified Mail Restricted Delivery	<input type="checkbox"/> Signature Confirmation
<input type="checkbox"/> Collect on Delivery (COD)	<input type="checkbox"/> Signature Confirmation Restricted Delivery
<input type="checkbox"/> Insured Mail	
<input type="checkbox"/> Priority Mail	

Affix Stamp Here
 (for additional copies of this receipt).
 Postmark with Date of Receipt.

USPS Tracking/Article Number

Addressee (Name, Street, City, State, & ZIP Code™)

1. 9214 8901 9403 8348 7923 82

ISAH DEONTAE LOVE
 ARLINGTON, TEXAS 76011

Postage (Extra Services) Fee

3.75

Handling Charge

1.36

Actual Value if Registered

Insured Value

Due Sender if COD

ASR Fee

ASRD Fee

RD Fee

RR Fee

SEEBOOTH/26375

2. 9214 8901 9403 8348 7924 85

ISAH DEONTAE LOVE
 IRVING, TEXAS 75962

Postage (Extra Services) Fee

3.75

Handling Charge

1.36

Actual Value if Registered

Insured Value

Due Sender if COD

ASR Fee

ASRD Fee

RD Fee

RR Fee



2021-7025

Total Number of Pieces Listed by Sender: 2
 Total Number of Pieces Received at Post Office: 2

Postmaster, Per (Name of receiving employee)	Postage (Extra Services) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
Complete in Ink	3.75	1.36										
							Adult Signature Required	Adult Signature Restricted Delivery	Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery
												Special Handling