

PUBLIC

TEXAS DEPARTMENT OF INSURANCE
HEALTH MAINTENANCE ORGANIZATIONS
FINANCIAL REPORT
SINGLE SERVICE
2020 ANNUAL INFORMATION

**TEXAS DEPARTMENT OF INSURANCE
FINANCIAL REPORT
SINGLE SERVICE
2020 ANNUAL INFORMATION**

3/9/21 9:13 AM

REPORT CONTENTS

PAGE

HMO's Service Areas/Divisions	1
Income Statement Data	2
Ending Enrollment	9
Cumulative Member Months	10
Per Member Per Month (PMPM)	15

DISCLAIMER: *The following information is intended only as a guide and may in no respect be relied upon as an alternative or supplement to the data filed by the company. TDI assumes no responsibility for omissions, inaccuracies or ambiguities. although every effort has been made to ensure the accuracy of the information, all parties are advised to consult the company directly and/or other sources regarding the extent and nature of this information.*

**Source: HMO database S1220A.xlsx
HMO Financial Statements**

Ty	TDI#	NAIC#	GRP	Company Name	Licensed	Division 1	Division 2	Division 3	Division 4	Division 5	Division 6	Division 7	Division 8	Division 9	Division 10	Division 11
28-	94478	95302		Envolve Vision of Texas (AECC Total Vision	01/08/96	Consolidated										
28-	05628	95910	0001	Aetna Dental Inc.	09/03/91	Consolidated	Texas	Maryland	Missouri	North Carolin						
28-	05288	95163		Alpha Dental Programs, Inc.	05/01/87	Consolidated	Texas	Maryland	Kentucky	Missouri	New Jersey	Ohio	Hawaii	Idaho	Indiana	Illinois
28-	94596	95387		Block Vision of Texas, Inc.	06/18/96	Consolidated										
28-	05799	95037	0901	Cigna Dental Health of Texas, Inc.	07/24/87	Consolidated										
28-	05211	95161	0666	Denticare, Inc	06/01/88	Consolidated										
28-	14640574	16106	1295	Envolve Dental of Texas	01/31/17	Consolidated										
28-	93506	64696	4506	First Continental Life & Accident Ins. Co.	06/02/88	Consolidated										
28-	95452	52556	0429	Managed Dentalguard, Inc.	10/06/95	Consolidated										
28-	94475	95247		<i>MNM-1997, Inc.</i>	<i>10/06/95</i>	<i>Consolidated</i>										
28-	05362	95251	0541	National Pacific Dental, Inc.	11/16/89	Consolidated	Texas	Maryland								
28-	94548	95522		Eyemed Vision Care HMO of Texas Inc.	11/06/96	Consolidated										
28-	04927	95051		Safeguard Health Plans, Inc.	01/21/88	Consolidated										
28-	96543	14387		New Era Quality Health, Inc. (Team Dental)	06/07/12	Consolidated										
28-	05263	95160		United Concordia Dental Plans of Texas	10/03/88	Consolidated										
28-	05857	95142		United Dental Care of Texas, Inc.	07/15/86	Consolidated										

*Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

COMMERCIAL PREMIUMS

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$0	\$0	\$0	\$0	\$0
Aetna Dental Inc.	Consolidated	\$35,345,806	\$32,903,689	\$30,391,289	\$35,126,179	\$31,060,000
	Texas	\$27,108,302	\$26,164,148	\$22,475,209	\$26,763,809	\$29,136,778
Alpha Dental Programs, Inc.	Consolidated	\$30,378,497	\$33,174,167	\$35,633,938	\$38,919,073	\$46,452,314
	Texas	\$23,163,273	\$24,138,233	\$25,658,393	\$28,648,345	\$36,420,871
Block Vision of Texas, Inc.	Consolidated	\$15,078,140	\$16,128,092	\$14,311,636	\$14,012,732	\$13,527,006
Cigna Dental Health of Texas, Inc.	Consolidated	\$33,672,099	\$34,175,908	\$33,822,845	\$35,675,971	\$34,061,631
Denticare, Inc	Consolidated	\$27,917,934	\$27,236,504	\$25,831,328	\$19,763,064	\$10,466,484
Involve Dental of Texas	Consolidated	\$0	\$0	\$0	\$0	\$0
First Continental Life & Accident Ins. Co.	Consolidated	\$2,214,294	\$2,069,163	\$1,812,677	\$1,538,698	\$1,334,278
Managed Dentalguard, Inc.	Consolidated	\$10,649,820	\$11,649,162	\$10,800,293	\$10,236,240	\$10,476,982
<i>MNM-1997, Inc.</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$10,289,113	\$8,659,118	\$5,707,132	\$5,181,162	\$3,706,937
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
Safeguard Health Plans, Inc.	Consolidated	\$9,467,146	\$9,516,569	\$7,688,341	\$6,852,076	\$6,510,273
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$665,319	\$277,151	\$481,965	\$468,945	\$427,796
United Dental Care of Texas, Inc.	Consolidated	\$5,025,868	\$4,326,070	\$3,476,454	\$2,154,860	\$1,909,472
TOTAL FOR TEXAS SINGLE SERVICE		\$154,962,195	\$155,681,000	\$146,359,141	\$146,114,740	\$144,271,570
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$180,704,036	\$180,115,593	\$169,957,898	\$169,929,000	\$159,933,172

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

TOTAL REVENUES

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$48,867,569	\$57,620,245	\$68,438,842	\$78,820,818	\$63,795,961
Aetna Dental Inc.	Consolidated	\$35,346,071	\$32,903,951	\$30,391,419	\$35,126,302	\$31,060,091
	Texas	\$27,108,524	\$26,164,380	\$22,475,325	\$26,763,929	\$29,136,854
Alpha Dental Programs, Inc.	Consolidated	\$29,973,451	\$33,130,964	\$35,528,693	\$38,857,008	\$43,609,778
	Texas	\$22,812,963	\$24,162,523	\$25,605,615	\$28,623,629	\$33,944,097
Block Vision of Texas, Inc.	Consolidated	\$54,980,459	\$59,255,055	\$44,888,096	\$41,608,506	\$50,603,543
Cigna Dental Health of Texas, Inc.	Consolidated	\$33,672,099	\$34,175,908	\$33,822,845	\$35,675,971	\$34,061,631
Denticare, Inc	Consolidated	\$27,979,806	\$27,253,477	\$25,849,925	\$19,786,788	\$10,475,123
Involve Dental of Texas	Consolidated	\$0	\$0	\$657,693	\$1,827,249	\$7,940,670
First Continental Life & Accident Ins. Co.	Consolidated	\$4,633,437	\$4,784,816	\$8,411,243	\$21,520,063	\$21,974,536
Managed Dentalguard, Inc.	Consolidated	\$10,660,862	\$11,649,183	\$10,800,115	\$10,236,338	\$10,477,055
<i>MNM-1997, Inc.</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$10,289,113	\$8,659,118	\$5,707,132	\$5,181,162	\$3,706,937
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$1,671,732	\$995,315	\$965,991	\$1,373,542	\$1,462,665
Safeguard Health Plans, Inc.	Consolidated	\$9,482,683	\$9,580,916	\$7,717,405	\$6,808,339	\$6,528,259
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$665,319	\$277,151	\$481,965	\$468,945	\$427,796
United Dental Care of Texas, Inc.	Consolidated	\$5,029,669	\$4,333,688	\$3,473,849	\$2,159,399	\$1,909,233
TOTAL FOR TEXAS SINGLE SERVICE		\$247,565,122	\$260,252,657	\$253,588,909	\$275,673,515	\$272,737,423
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$273,252,270	\$284,619,787	\$277,135,213	\$299,450,429	\$288,033,278

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

TOTAL MEDICAL & HOSPITAL EXPENSE

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$44,702,882	\$51,703,792	\$60,660,619	\$71,460,088	\$47,205,500
Aetna Dental Inc.	Consolidated	\$21,889,579	\$21,309,943	\$19,914,546	\$19,310,054	\$14,852,007
	Texas	\$12,928,464	\$12,540,216	\$11,529,457	\$10,799,279	\$8,346,559
Alpha Dental Programs, Inc.	Consolidated	\$19,702,379	\$21,455,424	\$21,364,727	\$24,166,976	\$27,506,231
	Texas	\$14,525,459	\$14,806,640	\$14,602,185	\$17,356,727	\$20,344,533
Block Vision of Texas, Inc.	Consolidated	\$44,310,576	\$47,035,149	\$34,503,917	\$30,128,226	\$27,502,819
Cigna Dental Health of Texas, Inc.	Consolidated	\$15,014,297	\$15,996,180	\$15,923,679	\$17,670,443	\$18,080,440
Denticare, Inc	Consolidated	\$16,306,230	\$15,295,841	\$13,257,495	\$11,163,798	\$3,959,061
Involve Dental of Texas	Consolidated	\$0	\$0	\$602,222	\$1,748,519	\$6,427,426
First Continental Life & Accident Ins. Co.	Consolidated	\$1,527,622	\$1,630,106	\$2,784,677	\$11,917,428	\$10,523,259
Managed Dentalguard, Inc.	Consolidated	\$6,522,075	\$5,972,410	\$5,961,850	\$5,989,092	\$6,412,050
<i>MNM-1997, Inc.</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$5,621,327	\$4,434,042	\$2,621,184	\$2,417,350	\$1,334,298
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$916,266	\$500,505	\$607,735	\$864,133	\$860,530
Safeguard Health Plans, Inc.	Consolidated	\$4,759,058	\$4,569,239	\$3,795,464	\$3,182,024	\$2,719,526
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$435,947	\$181,934	\$313,790	\$280,857	\$281,677
United Dental Care of Texas, Inc.	Consolidated	\$2,010,759	\$1,739,856	\$1,433,080	\$872,037	\$665,798
TOTAL FOR TEXAS SINGLE SERVICE		\$163,959,635	\$171,971,868	\$165,976,170	\$183,432,651	\$153,329,178
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$183,718,997	\$191,824,421	\$183,744,985	\$201,171,025	\$168,330,622

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

TOTAL ADMINISTRATION & OTHER EXPENSE

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Envolve Vision of Texas (AECC Total Vision Health P	Consolidated	\$5,243,731	\$6,736,029	\$7,897,091	\$7,476,913	\$6,817,456
Aetna Dental Inc.	Consolidated	\$5,817,723	\$6,235,553	\$6,359,036	\$10,036,250	\$8,022,565
	Texas	\$4,448,502	\$4,819,684	\$4,639,298	\$7,844,509	\$7,515,111
Alpha Dental Programs, Inc.	Consolidated	\$5,965,126	\$6,957,514	\$7,004,649	\$7,089,489	\$9,862,482
	Texas	\$4,782,017	\$5,488,601	\$5,385,191	\$5,395,309	\$7,988,231
Block Vision of Texas, Inc.	Consolidated	\$7,783,663	\$9,270,377	\$9,243,341	\$10,201,062	\$12,369,279
Cigna Dental Health of Texas, Inc.	Consolidated	\$4,700,690	\$4,181,854	\$4,764,963	\$4,508,037	\$5,587,612
Denticare, Inc	Consolidated	\$9,731,010	\$9,521,627	\$9,921,335	\$8,262,345	\$5,187,530
Envolve Dental of Texas	Consolidated	\$0	\$0	\$74,604	\$220,243	\$932,421
First Continental Life & Accident Ins. Co.	Consolidated	\$6,237,385	\$4,518,506	\$5,884,084	\$9,725,395	\$10,366,336
Managed Dentalguard, Inc.	Consolidated	\$1,850,438	\$1,722,464	\$1,908,795	\$1,646,301	\$1,871,900
<i>MNM-1997, Inc.</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$1,854,422	\$1,415,731	\$1,164,114	\$757,622	\$879,213
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$299,862	\$85,306	\$95,984	\$97,027	\$103,092
Safeguard Health Plans, Inc.	Consolidated	\$3,677,850	\$3,190,108	\$2,542,628	\$1,954,079	\$2,057,346
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$236,021	\$155,484	\$182,120	\$158,064	\$185,424
United Dental Care of Texas, Inc.	Consolidated	\$1,535,351	\$1,794,891	\$1,183,266	\$912,087	\$809,529
TOTAL FOR TEXAS SINGLE SERVICE		\$50,526,520	\$51,484,931	\$53,722,699	\$58,401,371	\$61,791,267
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$54,933,272	\$55,785,444	\$58,226,009	\$63,044,914	\$65,052,185

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

TOTAL EXPENSES

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	\$49,946,613	\$58,439,821	\$68,557,710	\$78,937,001	\$54,022,956
Aetna Dental Inc.	Consolidated	\$27,707,302	\$27,545,496	\$26,273,582	\$29,346,304	\$22,874,572
	Texas	\$17,376,966	\$17,359,900	\$16,168,755	\$18,643,788	\$15,861,670
Alpha Dental Programs, Inc.	Consolidated	\$25,667,505	\$28,412,938	\$28,369,376	\$31,256,465	\$37,368,713
	Texas	\$19,307,476	\$20,295,241	\$19,987,376	\$22,752,036	\$28,332,764
Block Vision of Texas, Inc.	Consolidated	\$52,094,239	\$56,305,527	\$43,747,258	\$40,329,288	\$39,872,098
Cigna Dental Health of Texas, Inc.	Consolidated	\$19,714,987	\$20,178,034	\$20,688,642	\$22,178,480	\$23,668,052
Denticare, Inc	Consolidated	\$26,037,240	\$24,817,468	\$23,178,830	\$19,426,143	\$9,146,591
Involve Dental of Texas	Consolidated	\$0	\$0	\$676,825	\$1,968,762	\$7,359,847
First Continental Life & Accident Ins. Co.	Consolidated	\$7,765,007	\$6,148,612	\$8,668,761	\$21,642,823	\$20,889,595
Managed Dentalguard, Inc.	Consolidated	\$8,372,513	\$7,694,874	\$7,870,645	\$7,635,393	\$8,283,950
<i>MNM-1997, Inc.</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$7,475,749	\$5,849,773	\$3,785,298	\$3,174,972	\$2,213,511
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$1,216,128	\$585,811	\$703,719	\$961,160	\$963,622
Safeguard Health Plans, Inc.	Consolidated	\$8,436,908	\$7,759,347	\$6,338,092	\$5,136,103	\$4,776,872
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$671,968	\$337,418	\$495,910	\$438,921	\$467,101
United Dental Care of Texas, Inc.	Consolidated	\$3,546,110	\$3,534,747	\$2,616,346	\$1,784,124	\$1,475,327
TOTAL FOR TEXAS SINGLE SERVICE		\$214,486,155	\$223,456,800	\$219,698,869	\$241,834,023	\$215,120,445
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$238,652,269	\$247,609,866	\$241,970,995	\$264,215,940	\$233,382,806

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

NET INCOME BEFORE TAXES

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	(\$936,622)	(\$650,834)	\$96,522	\$167,442	\$10,027,496
Aetna Dental Inc.	Consolidated	\$7,795,275	\$5,476,318	\$4,188,798	\$6,262,386	\$9,049,123
	Texas	\$9,851,590	\$8,898,201	\$6,358,092	\$8,487,272	\$14,085,315
Alpha Dental Programs, Inc.	Consolidated	\$4,333,711	\$4,880,935	\$7,553,661	\$8,278,835	\$6,743,520
	Texas	\$3,598,044	\$4,030,175	\$6,012,769	\$6,712,362	\$6,119,858
Block Vision of Texas, Inc.	Consolidated	\$2,911,763	\$2,978,059	\$1,185,852	\$1,511,284	\$10,733,309
Cigna Dental Health of Texas, Inc.	Consolidated	\$13,974,527	\$14,078,286	\$13,285,784	\$13,657,823	\$10,435,388
Denticare, Inc	Consolidated	\$1,965,666	\$2,481,198	\$2,769,827	\$473,789	\$1,363,704
Involve Dental of Texas	Consolidated	\$0	\$0	(\$18,453)	(\$134,962)	\$593,678
First Continental Life & Accident Ins. Co.	Consolidated	(\$3,086,874)	(\$1,325,566)	(\$187,643)	(\$82,491)	\$1,115,145
Managed Dentalguard, Inc.	Consolidated	\$2,333,010	\$4,033,344	\$3,037,025	\$2,777,957	\$2,365,692
<i>MNM-1997, Inc.</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$2,846,153	\$2,850,356	\$1,987,640	\$1,681,745	\$1,527,372
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$457,811	\$414,674	\$272,224	\$424,916	\$502,919
Safeguard Health Plans, Inc.	Consolidated	\$1,153,996	\$1,979,594	\$1,598,672	\$1,852,806	\$2,013,040
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	(\$18,504)	(\$67,798)	(\$7,795)	\$46,376	(\$36,257)
United Dental Care of Texas, Inc.	Consolidated	\$1,524,993	\$857,496	\$928,377	\$493,372	\$475,242
TOTAL FOR TEXAS SINGLE SERVICE		\$33,729,400	\$37,706,829	\$35,331,252	\$36,387,946	\$59,794,529
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$35,254,905	\$37,986,062	\$36,690,491	\$37,411,278	\$56,909,371

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

AFTER TAX NET INCOME

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	(\$308,827)	(\$423,132)	(\$30,483)	\$124,038	\$7,926,832
Aetna Dental Inc.	Consolidated	\$5,075,153	\$4,288,781	\$3,216,809	\$5,056,871	\$7,202,911
	Texas	\$6,413,927	\$6,968,631	\$4,882,730	\$6,853,465	\$11,211,614
Alpha Dental Programs, Inc.	Consolidated	\$2,805,783	\$3,158,968	\$5,949,897	\$6,616,891	\$5,278,031
	Texas	\$2,330,520	\$2,606,399	\$4,737,434	\$5,380,532	\$4,747,949
Block Vision of Texas, Inc.	Consolidated	\$1,841,486	\$1,749,933	\$1,020,269	\$1,163,006	\$8,351,951
Cigna Dental Health of Texas, Inc.	Consolidated	\$8,882,250	\$9,150,044	\$10,369,550	\$10,790,952	\$8,098,608
Denticare, Inc	Consolidated	\$1,058,043	\$1,599,461	\$2,137,921	\$294,072	\$1,033,801
Involve Dental of Texas	Consolidated	\$0	\$0	(\$30,479)	(\$90,827)	\$465,713
First Continental Life & Accident Ins. Co.	Consolidated	(\$2,037,333)	(\$874,871)	(\$148,238)	(\$65,171)	\$880,965
Managed Dentalguard, Inc.	Consolidated	\$1,444,502	\$2,618,991	\$2,345,758	\$2,203,359	\$1,856,232
<i>MNM-1997, Inc.</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$1,757,762	\$1,857,128	\$1,536,014	\$1,289,058	\$1,187,889
	Texas	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$297,418	\$269,576	\$215,054	\$335,659	\$397,371
Safeguard Health Plans, Inc.	Consolidated	\$630,845	\$1,338,935	\$1,231,874	\$1,474,891	\$1,561,831
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	(\$16,880)	(\$43,416)	(\$7,421)	\$36,896	(\$30,504)
United Dental Care of Texas, Inc.	Consolidated	\$1,052,322	\$531,295	\$734,106	\$384,741	\$366,354
TOTAL FOR TEXAS SINGLE SERVICE		\$21,588,273	\$25,491,846	\$27,458,074	\$28,885,613	\$46,868,718
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$22,482,524	\$25,221,693	\$28,540,631	\$29,614,436	\$44,577,986

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

TOTAL ENDING ENROLLMENT

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Envolve Vision of Texas (AECC Total Vision Health P	Consolidated	1,583,998	1,785,054	2,505,445	2,729,208	2,974,713
Aetna Dental Inc.	Consolidated	193,611	229,325	217,919	203,621	148,181
	Texas	154,441	149,143	138,422	130,063	115,840
Alpha Dental Programs, Inc.	Consolidated	213,407	218,198	229,735	328,811	329,755
	Texas	170,968	167,305	173,685	271,171	272,999
Block Vision of Texas, Inc.	Consolidated	3,100,594	2,928,725	1,435,826	1,192,083	1,329,414
Cigna Dental Health of Texas, Inc.	Consolidated	188,282	198,368	203,115	213,112	216,178
Denticare, Inc	Consolidated	214,207	208,808	193,078	68,055	63,029
Envolve Dental of Texas	Consolidated	0	0	3,592	5,411	33,585
First Continental Life & Accident Ins. Co.	Consolidated	63,470	63,096	56,433	135,913	115,050
Managed Dentalguard, Inc.	Consolidated	81,036	86,299	81,397	77,832	81,729
<i>MNM-1997, Inc.</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	85,706	73,442	48,301	45,612	35,561
	Texas	0	0	0	0	0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	69,308	71,121	66,254	86,774	93,601
Safeguard Health Plans, Inc.	Consolidated	83,154	84,460	69,085	59,722	55,060
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	4,115	5,081	4,400	4,199	3,507
United Dental Care of Texas, Inc.	Consolidated	44,508	36,148	28,089	17,974	16,007
TOTAL FOR TEXAS SINGLE SERVICE		5,758,081	5,783,608	4,958,821	4,991,517	5,370,712
TOTAL FOR SINGLE SERVICE (IND WIDE)		5,925,396	5,988,125	5,142,669	5,168,327	5,495,370

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

CUMULATIVE MEMBER MONTHS

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	18,245,480	21,209,897	26,985,664	33,238,505	35,075,373
Aetna Dental Inc.	Consolidated	2,327,822	2,735,275	2,599,640	2,450,001	1,804,546
	Texas	1,861,092	1,765,643	1,656,833	1,555,230	1,403,530
Alpha Dental Programs, Inc.	Consolidated	2,533,357	2,743,257	2,856,067	3,185,343	4,050,925
	Texas	2,026,733	2,107,776	2,191,112	2,489,935	3,390,485
Block Vision of Texas, Inc.	Consolidated	29,313,261	29,605,322	21,616,941	12,118,745	15,772,944
Cigna Dental Health of Texas, Inc.	Consolidated	2,229,222	2,306,762	2,404,027	2,529,421	2,664,708
Denticare, Inc	Consolidated	2,612,940	2,536,506	2,399,830	1,768,541	768,526
Involve Dental of Texas	Consolidated	0	0	33,138	57,981	405,966
First Continental Life & Accident Ins. Co.	Consolidated	868,070	770,656	658,658	1,667,542	1,307,336
Managed Dentalguard, Inc.	Consolidated	1,058,312	1,164,520	1,082,780	1,016,076	1,038,642
<i>MNM-1997, Inc.</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	1,157,950	930,788	612,321	559,611	412,521
	Texas	0	0	0	0	0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	823,678	839,506	815,788	1,065,344	1,149,099
Safeguard Health Plans, Inc.	Consolidated	1,026,187	1,045,360	846,001	731,651	680,113
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	50,242	33,200	55,042	51,676	45,012
United Dental Care of Texas, Inc.	Consolidated	550,873	473,395	380,317	229,061	201,309
TOTAL FOR TEXAS SINGLE SERVICE		60,666,090	63,858,543	61,126,131	58,519,708	63,903,043
TOTAL FOR SINGLE SERVICE (IND WIDE)		62,797,394	66,394,444	63,346,214	60,669,498	65,377,020

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

PROVIDER ENDING ENROLLMENT

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Envolve Vision of Texas (AECC Total Vision Health P	Consolidated	1,583,998	1,785,054	2,505,445	2,729,208	2,974,713
Aetna Dental Inc.	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
Alpha Dental Programs, Inc.	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
Block Vision of Texas, Inc.	Consolidated	2,866,180	2,690,964	1,207,664	972,655	1,130,354
Cigna Dental Health of Texas, Inc.	Consolidated	0	0	0	0	0
Denticare, Inc	Consolidated	0	0	0	0	0
Envolve Dental of Texas	Consolidated	0	0	0	5,411	33,585
First Continental Life & Accident Ins. Co.	Consolidated	35,892	36,534	31,388	44,250	69,543
Managed Dentalguard, Inc.	Consolidated	0	0	0	0	0
<i>MNM-1997, Inc.</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	69,308	71,121	66,254	86,774	93,601
Safeguard Health Plans, Inc.	Consolidated	0	0	0	0	0
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	0	0	0	0	0
United Dental Care of Texas, Inc.	Consolidated	0	0	0	0	0
TOTAL FOR TEXAS SINGLE SERVICE		4,555,378	4,583,673	3,810,751	3,838,298	4,301,796
TOTAL FOR SINGLE SERVICE (IND WIDE)		4,555,378	4,583,673	3,810,751	3,838,298	4,301,796

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

PROVIDER CUMULATIVE MEMBER MONTHS

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Envolve Vision of Texas (AECC Total Vision Health P	Consolidated	18,245,480	21,209,897	26,985,664	33,238,505	35,075,373
Aetna Dental Inc.	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
Alpha Dental Programs, Inc.	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
Block Vision of Texas, Inc.	Consolidated	26,511,682	26,791,906	18,894,030	10,170,235	13,304,947
Cigna Dental Health of Texas, Inc.	Consolidated	0	0	0	0	0
Denticare, Inc	Consolidated	0	0	0	0	0
Envolve Dental of Texas	Consolidated	0	0	0	57,981	405,966
First Continental Life & Accident Ins. Co.	Consolidated	434,035	445,903	427,601	527,772	657,982
Managed Dentalguard, Inc.	Consolidated	0	0	0	0	0
<i>MNM-1997, Inc.</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	823,678	839,506	815,788	1,065,344	1,149,099
Safeguard Health Plans, Inc.	Consolidated	0	0	0	0	0
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	0	0	0	0	0
United Dental Care of Texas, Inc.	Consolidated	0	0	0	0	0
TOTAL FOR TEXAS SINGLE SERVICE		46,014,875	49,287,212	47,123,083	45,059,837	50,593,367
TOTAL FOR SINGLE SERVICE (IND WIDE)		46,014,875	49,287,212	47,123,083	45,059,837	50,593,367

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

TOTAL ENDING ENROLLMENT less PROVIDER

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	0	0	0	0	0
Aetna Dental Inc.	Consolidated	193,611	229,325	217,919	203,621	148,181
	Texas	154,441	149,143	138,422	130,063	115,840
Alpha Dental Programs, Inc.	Consolidated	213,407	218,198	229,735	328,811	329,755
	Texas	170,968	167,305	173,685	271,171	272,999
Block Vision of Texas, Inc.	Consolidated	234,414	237,761	228,162	219,428	199,060
Cigna Dental Health of Texas, Inc.	Consolidated	188,282	198,368	203,115	213,112	216,178
Denticare, Inc	Consolidated	214,207	208,808	193,078	68,055	63,029
Involve Dental of Texas	Consolidated	0	0	3,592	0	0
First Continental Life & Accident Ins. Co.	Consolidated	27,578	26,562	25,045	91,663	45,507
Managed Dentalguard, Inc.	Consolidated	81,036	86,299	81,397	77,832	81,729
<i>MNM-1997, Inc.</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	85,706	73,442	48,301	45,612	35,561
	Texas	0	0	0	0	0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	0	0	0	0	0
Safeguard Health Plans, Inc.	Consolidated	83,154	84,460	69,085	59,722	55,060
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	4,115	5,081	4,400	4,199	3,507
United Dental Care of Texas, Inc.	Consolidated	44,508	36,148	28,089	17,974	16,007
TOTAL FOR TEXAS SINGLE SERVICE		1,202,703	1,199,935	1,148,070	1,153,219	1,068,916
TOTAL FOR SINGLE SERVICE (IND WIDE)		1,370,018	1,404,452	1,331,918	1,330,029	1,193,574

* Only operates in one service area

INCOME STATEMENT DATA

2020 ANNUAL INFORMATION

TOTAL MEMBER MONTHS less PROVIDER

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health P	Consolidated	0	0	0	0	0
Aetna Dental Inc.	Consolidated	2,327,822	2,735,275	2,599,640	2,450,001	1,804,546
	Texas	1,861,092	1,765,643	1,656,833	1,555,230	1,403,530
Alpha Dental Programs, Inc.	Consolidated	2,533,357	2,743,257	2,856,067	3,185,343	4,050,925
	Texas	2,026,733	2,107,776	2,191,112	2,489,935	3,390,485
Block Vision of Texas, Inc.	Consolidated	2,801,579	2,813,416	2,722,911	1,948,510	2,467,997
Cigna Dental Health of Texas, Inc.	Consolidated	2,229,222	2,306,762	2,404,027	2,529,421	2,664,708
Denticare, Inc	Consolidated	2,612,940	2,536,506	2,399,830	1,768,541	768,526
Involve Dental of Texas	Consolidated	0	0	33,138	0	0
First Continental Life & Accident Ins. Co.	Consolidated	434,035	324,753	231,057	1,139,770	649,354
Managed Dentalguard, Inc.	Consolidated	1,058,312	1,164,520	1,082,780	1,016,076	1,038,642
<i>MNM-1997, Inc.</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	1,157,950	930,788	612,321	559,611	412,521
	Texas	0	0	0	0	0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	0	0	0	0	0
Safeguard Health Plans, Inc.	Consolidated	1,026,187	1,045,360	846,001	731,651	680,113
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	50,242	33,200	55,042	51,676	45,012
United Dental Care of Texas, Inc.	Consolidated	550,873	473,395	380,317	229,061	201,309
TOTAL FOR TEXAS SINGLE SERVICE		14,651,215	14,571,331	14,003,048	13,459,871	13,309,676
TOTAL FOR SINGLE SERVICE (IND WIDE)		16,782,519	17,107,232	16,223,131	15,609,661	14,783,653

* Only operates in one service area

PER MEMBER PER MONTH (PMPM)

2020 ANNUAL INFORMATION

COMMERCIAL PREMIUMS

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Aetna Dental Inc.	Consolidated	\$15.18	\$12.03	\$11.69	\$14.34	\$17.21
	Texas	\$14.57	\$14.82	\$13.57	\$17.21	\$20.76
Alpha Dental Programs, Inc.	Consolidated	\$11.99	\$12.09	\$12.48	\$12.22	\$11.47
	Texas	\$11.43	\$11.45	\$11.71	\$11.51	\$10.74
Block Vision of Texas, Inc.	Consolidated	\$5.38	\$5.73	\$5.26	\$7.19	\$5.48
Cigna Dental Health of Texas, Inc.	Consolidated	\$15.10	\$14.82	\$14.07	\$14.10	\$12.78
Denticare, Inc	Consolidated	\$10.68	\$10.74	\$10.76	\$11.17	\$13.62
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
First Continental Life & Accident Ins. Co.	Consolidated	\$5.10	\$6.37	\$7.85	\$1.35	\$2.05
Managed Dentalguard, Inc.	Consolidated	\$10.06	\$10.00	\$9.97	\$10.07	\$10.09
<i>MNM-1997, Inc.</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$8.89	\$9.30	\$9.32	\$9.26	\$8.99
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Safeguard Health Plans, Inc.	Consolidated	\$9.23	\$9.10	\$9.09	\$9.37	\$9.57
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$13.24	\$8.35	\$8.76	\$9.07	\$9.50
United Dental Care of Texas, Inc.	Consolidated	\$9.12	\$9.14	\$9.14	\$9.41	\$9.49
TOTAL FOR TEXAS SINGLE SERVICE		\$10.58	\$10.68	\$10.45	\$10.86	\$10.84
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$10.77	\$10.53	\$10.48	\$10.89	\$10.82

PER MEMBER PER MONTH (PMPM)

2020 ANNUAL INFORMATION

TOTAL REVENUE

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$2.68	\$2.72	\$2.54	\$2.37	\$1.82
Aetna Dental Inc.	Consolidated	\$15.18	\$12.03	\$11.69	\$14.34	\$17.21
	Texas	\$14.57	\$14.82	\$13.57	\$17.21	\$20.76
Alpha Dental Programs, Inc.	Consolidated	\$11.83	\$12.08	\$12.44	\$12.20	\$10.77
	Texas	\$11.26	\$11.46	\$11.69	\$11.50	\$10.01
Block Vision of Texas, Inc.	Consolidated	\$1.88	\$2.00	\$2.08	\$3.43	\$3.21
Cigna Dental Health of Texas, Inc.	Consolidated	\$15.10	\$14.82	\$14.07	\$14.10	\$12.78
Denticare, Inc	Consolidated	\$10.71	\$10.74	\$10.77	\$11.19	\$13.63
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$19.85	\$31.51	\$19.56
First Continental Life & Accident Ins. Co.	Consolidated	\$5.34	\$6.21	\$12.77	\$12.91	\$16.81
Managed Dentalguard, Inc.	Consolidated	\$10.07	\$10.00	\$9.97	\$10.07	\$10.09
<i>MNM-1997, Inc.</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$8.89	\$9.30	\$9.32	\$9.26	\$8.99
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$2.03	\$1.19	\$1.18	\$1.29	\$1.27
Safeguard Health Plans, Inc.	Consolidated	\$9.24	\$9.17	\$9.12	\$9.31	\$9.60
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$13.24	\$8.35	\$8.76	\$9.07	\$9.50
United Dental Care of Texas, Inc.	Consolidated	\$9.13	\$9.15	\$9.13	\$9.43	\$9.48
TOTAL FOR TEXAS SINGLE SERVICE		\$4.08	\$4.08	\$4.15	\$4.71	\$4.27
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$4.35	\$4.29	\$4.37	\$4.94	\$4.41

PER MEMBER PER MONTH (PMPM)

2020 ANNUAL INFORMATION

TOTAL MEDICAL & HOSPITAL EXPENSE

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$2.45	\$2.44	\$2.25	\$2.15	\$1.35
Aetna Dental Inc.	Consolidated	\$9.40	\$7.79	\$7.66	\$7.88	\$8.23
	Texas	\$6.95	\$7.10	\$6.96	\$6.94	\$5.95
Alpha Dental Programs, Inc.	Consolidated	\$7.78	\$7.82	\$7.48	\$7.59	\$6.79
	Texas	\$7.17	\$7.02	\$6.66	\$6.97	\$6.00
Block Vision of Texas, Inc.	Consolidated	\$1.51	\$1.59	\$1.60	\$2.49	\$1.74
Cigna Dental Health of Texas, Inc.	Consolidated	\$6.74	\$6.93	\$6.62	\$6.99	\$6.79
Denticare, Inc	Consolidated	\$6.24	\$6.03	\$5.52	\$6.31	\$5.15
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$18.17	\$30.16	\$15.83
First Continental Life & Accident Ins. Co.	Consolidated	\$1.76	\$2.12	\$4.23	\$7.15	\$8.05
Managed Dentalguard, Inc.	Consolidated	\$6.16	\$5.13	\$5.51	\$5.89	\$6.17
<i>MNM-1997, Inc.</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$4.85	\$4.76	\$4.28	\$4.32	\$3.23
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$1.11	\$0.60	\$0.74	\$0.81	\$0.75
Safeguard Health Plans, Inc.	Consolidated	\$4.64	\$4.37	\$4.49	\$4.35	\$4.00
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$8.68	\$5.48	\$5.70	\$5.43	\$6.26
United Dental Care of Texas, Inc.	Consolidated	\$3.65	\$3.68	\$3.77	\$3.81	\$3.31
TOTAL FOR TEXAS SINGLE SERVICE		\$2.70	\$2.69	\$2.72	\$3.13	\$2.40
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$2.93	\$2.89	\$2.90	\$3.32	\$2.57

PER MEMBER PER MONTH (PMPM)

2020 ANNUAL INFORMATION

TOTAL ADMINISTRATION & OTHER EXPENSE

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$0.29	\$0.32	\$0.29	\$0.22	\$0.19
Aetna Dental Inc.	Consolidated	\$2.50	\$2.28	\$2.45	\$4.10	\$4.45
	Texas	\$2.39	\$2.73	\$2.80	\$5.04	\$5.35
Alpha Dental Programs, Inc.	Consolidated	\$2.35	\$2.54	\$2.45	\$2.23	\$2.43
	Texas	\$2.36	\$2.60	\$2.46	\$2.17	\$2.36
Block Vision of Texas, Inc.	Consolidated	\$0.27	\$0.31	\$0.43	\$0.84	\$0.78
Cigna Dental Health of Texas, Inc.	Consolidated	\$2.11	\$1.81	\$1.98	\$1.78	\$2.10
Denticare, Inc	Consolidated	\$3.72	\$3.75	\$4.13	\$4.67	\$6.75
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$2.25	\$3.80	\$2.30
First Continental Life & Accident Ins. Co.	Consolidated	\$7.19	\$5.86	\$8.93	\$5.83	\$7.93
Managed Dentalguard, Inc.	Consolidated	\$1.75	\$1.48	\$1.76	\$1.62	\$1.80
<i>MNM-1997, Inc.</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$1.60	\$1.52	\$1.90	\$1.35	\$2.13
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.36	\$0.10	\$0.12	\$0.09	\$0.09
Safeguard Health Plans, Inc.	Consolidated	\$3.58	\$3.05	\$3.01	\$2.67	\$3.03
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$4.70	\$4.68	\$3.31	\$3.06	\$4.12
United Dental Care of Texas, Inc.	Consolidated	\$2.79	\$3.79	\$3.11	\$3.98	\$4.02
TOTAL FOR TEXAS SINGLE SERVICE		\$0.83	\$0.81	\$0.88	\$1.00	\$0.97
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$0.87	\$0.84	\$0.92	\$1.04	\$1.00

PER MEMBER PER MONTH (PMPM)

2020 ANNUAL INFORMATION

TOTAL EXPENSES

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	\$2.74	\$2.76	\$2.54	\$2.37	\$1.54
Aetna Dental Inc.	Consolidated	\$11.90	\$10.07	\$10.11	\$11.98	\$12.68
	Texas	\$9.34	\$9.83	\$9.76	\$11.99	\$11.30
Alpha Dental Programs, Inc.	Consolidated	\$10.13	\$10.36	\$9.93	\$9.81	\$9.22
	Texas	\$9.53	\$9.63	\$9.12	\$9.14	\$8.36
Block Vision of Texas, Inc.	Consolidated	\$1.78	\$1.90	\$2.02	\$3.33	\$2.53
Cigna Dental Health of Texas, Inc.	Consolidated	\$8.84	\$8.75	\$8.61	\$8.77	\$8.88
Denticare, Inc	Consolidated	\$9.96	\$9.78	\$9.66	\$10.98	\$11.90
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	\$20.42	\$33.96	\$18.13
First Continental Life & Accident Ins. Co.	Consolidated	\$8.95	\$7.98	\$13.16	\$12.98	\$15.98
Managed Dentalguard, Inc.	Consolidated	\$7.91	\$6.61	\$7.27	\$7.51	\$7.98
<i>MNM-1997, Inc.</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$6.46	\$6.28	\$6.18	\$5.67	\$5.37
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$1.48	\$0.70	\$0.86	\$0.90	\$0.84
Safeguard Health Plans, Inc.	Consolidated	\$8.22	\$7.42	\$7.49	\$7.02	\$7.02
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$13.37	\$10.16	\$9.01	\$8.49	\$10.38
United Dental Care of Texas, Inc.	Consolidated	\$6.44	\$7.47	\$6.88	\$7.79	\$7.33
TOTAL FOR TEXAS SINGLE SERVICE		\$3.54	\$3.50	\$3.59	\$4.13	\$3.37
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$3.80	\$3.73	\$3.82	\$4.36	\$3.57

PER MEMBER PER MONTH (PMPM)

2020 ANNUAL INFORMATION

NET INCOME BEFORE TAXES

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	(\$0.05)	(\$0.03)	\$0.00	\$0.01	\$0.29
Aetna Dental Inc.	Consolidated	\$3.35	\$2.00	\$1.61	\$2.56	\$5.01
	Texas	\$5.29	\$5.04	\$3.84	\$5.46	\$10.04
Alpha Dental Programs, Inc.	Consolidated	\$1.71	\$1.78	\$2.64	\$2.60	\$1.66
	Texas	\$1.78	\$1.91	\$2.74	\$2.70	\$1.81
Block Vision of Texas, Inc.	Consolidated	\$0.10	\$0.10	\$0.05	\$0.12	\$0.68
Cigna Dental Health of Texas, Inc.	Consolidated	\$6.27	\$6.10	\$5.53	\$5.40	\$3.92
Denticare, Inc	Consolidated	\$0.75	\$0.98	\$1.15	\$0.27	\$1.77
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	(\$0.56)	(\$2.33)	\$1.46
First Continental Life & Accident Ins. Co.	Consolidated	(\$3.56)	(\$1.72)	(\$0.28)	(\$0.05)	\$0.85
Managed Dentalguard, Inc.	Consolidated	\$2.20	\$3.46	\$2.80	\$2.73	\$2.28
<i>MNM-1997, Inc.</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$2.46	\$3.06	\$3.25	\$3.01	\$3.70
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.56	\$0.49	\$0.33	\$0.40	\$0.44
Safeguard Health Plans, Inc.	Consolidated	\$1.12	\$1.89	\$1.89	\$2.53	\$2.96
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	(\$0.37)	(\$2.04)	(\$0.14)	\$0.90	(\$0.81)
United Dental Care of Texas, Inc.	Consolidated	\$2.77	\$1.81	\$2.44	\$2.15	\$2.36
TOTAL FOR TEXAS SINGLE SERVICE		\$0.56	\$0.59	\$0.58	\$0.62	\$0.94
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$0.56	\$0.57	\$0.58	\$0.62	\$0.87

* Only operates in one service area

PER MEMBER PER MONTH (PMPM)

2020 ANNUAL INFORMATION

AFTER TAX NET INCOME

SINGLE SERVICE HMOs	DIVISION	12/16 Year	12/17 Year	12/18 Year	12/19 Year	12/20 Year
Involve Vision of Texas (AECC Total Vision Health)	Consolidated	(\$0.02)	(\$0.02)	(\$0.00)	\$0.00	\$0.23
Aetna Dental Inc.	Consolidated	\$2.18	\$1.57	\$1.24	\$2.06	\$3.99
	Texas	\$3.45	\$3.95	\$2.95	\$4.41	\$7.99
Alpha Dental Programs, Inc.	Consolidated	\$1.11	\$1.15	\$2.08	\$2.08	\$1.30
	Texas	\$1.15	\$1.24	\$2.16	\$2.16	\$1.40
Block Vision of Texas, Inc.	Consolidated	\$0.06	\$0.06	\$0.05	\$0.10	\$0.53
Cigna Dental Health of Texas, Inc.	Consolidated	\$3.98	\$3.97	\$4.31	\$4.27	\$3.04
Denticare, Inc	Consolidated	\$0.40	\$0.63	\$0.89	\$0.17	\$1.35
Involve Dental of Texas	Consolidated	\$0.00	\$0.00	(\$0.92)	(\$1.57)	\$1.15
First Continental Life & Accident Ins. Co.	Consolidated	(\$2.35)	(\$1.14)	(\$0.23)	(\$0.04)	\$0.67
Managed Dentalguard, Inc.	Consolidated	\$1.36	\$2.25	\$2.17	\$2.17	\$1.79
<i>MNM-1997, Inc.</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$1.52	\$2.00	\$2.51	\$2.30	\$2.88
	Texas	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.36	\$0.32	\$0.26	\$0.32	\$0.35
Safeguard Health Plans, Inc.	Consolidated	\$0.61	\$1.28	\$1.46	\$2.02	\$2.30
<i>New Era Quality Health, Inc. (Team Dental)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	(\$0.34)	(\$1.31)	(\$0.13)	\$0.71	(\$0.68)
United Dental Care of Texas, Inc.	Consolidated	\$1.91	\$1.12	\$1.93	\$1.68	\$1.82
TOTAL FOR TEXAS SINGLE SERVICE		\$0.36	\$0.40	\$0.45	\$0.49	\$0.73
TOTAL FOR SINGLE SERVICE (IND WIDE)		\$0.36	\$0.38	\$0.45	\$0.49	\$0.68