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# MARDI WINDER-ADAMS M.ED, CDM

### EDUCATION

| 2018      | Professional Coaching Certification   | Dallas, TX                     |
|-----------|---|--------------------------------|
| 2017      | Eldercare Mediation Training  | Austin, TX                     |
| 2009      | Arbitration Training Dallas Better Busi   | nessBureau TX                  |
| 2009      | Mediation Pedagogy Conference Ha  | arvard University, MA          |
| 2008      | Parent Coordinator Training, HGI  | Houston, TX                    |
| 2007      | Program On Negotiation Harvard Uni  | iversity Boston, MA            |
| 2007      | USPS Transformative Mediation Train   | ning Dallas. TX                |
| 2005<br>• | Cooperative Parenting Institute<br>Parent Coordination Training (16 hours)              | San Antonio, TX                |
| 2004<br>• | Dispute Resolution Center<br>TCFPS/CPS/CJA Mediation Certification (2-                  | Houston, TX<br>4 <i>hours)</i> |
| 2004<br>• | Truce Dispute Resolution Firm, LLC<br>Transformative Employment Mediation Training      | Frisco, TX<br>g (40 hours)     |
| 2002      | Texas Woman's University<br>Advanced Family Mediation (30 hours)                        | Denton, TX                     |
| 2002      | Alberta Arbitration and Mediation Soc<br>Certificate in Conflict Management (210 hours) | ciety Canada                   |
| 2002<br>• | Legal Education Society of Alberta<br>Certificate in Family Mediation (40 hours)        | Canada                         |
| 1998<br>• | City University<br>Master of Education, Curriculum and Instruction                      | Bellevue, Washington           |
| 1991<br>• | University of British Columbia<br>Bachelor of Education, Diploma in Special Education   | Canada<br>a(1997)              |

1998-current Positive Communication Systems, LLC Naples, TX Credentialed Distinguished Mediator, Executive and Life Coach (BCC), Parent Educator, Consultant, Freelance Writer,

- Executive and life coaching services
- Consultation, training and support services for schools and teachers for children with special needs, behavioral and emotional disorders
- Senior mediator for Truce Dispute Resolution Firm Employment mediations for TDCJ, TYC and Texas Department of Insurance (TDI)
- Authorized TRP mediation trainer for Truce Dispute Resolution Firm
- Private mediation services focusing on divorce, custody and access, personal injury, debt reconciliation, parenting plans, employment, and community issues
- Employment mediation with USPS REDRESS Program
- Develop and present workshops on transformative mediation, negotiation, communication skills, and conflict resolution
- Consultation, professional development, and training for individuals, companies and organizations regarding communication, behavior management, and conflict resolution.
- Facilitation of meetings, groups, and discussions in public and private forums.

2003-2007 Family Haven Crisis and Resource Center, Inc Paris, TX Counselor/Client Advocate

- Assist in preparing Protective Order and Divorce applications
- Provide referrals and counseling services to survivors of domestic violence and sexual assault
- Prepare monthly performance reports, maintain client files and record keeping
- Outreach to police departments, court personnel, community businesses and other agencies.
- Solution focused problem solving and goal setting for families and youth in crisis and conflict
- Development of training materials for youth, parents, and professionals in the area of child abuse prevention.

## 1999-2002 Wolf Creek School District Alberta, Canada

Behavior Management Consultant/ Mental Health Coordinator

- Development of behavior plans for at-risk youth
- Coaching and mentoring of staff, administrators and other professionals
- Mediation services for parents and school staff with regards to placements
- Provide in-service and training as requested on communication, conflict resolution, crisis management, and school-community

involvement.

- Work in a multidisciplinary team to develop programs and professional development workshops
- Supervisory role in new behavioral programs, coaching and training of new staff

1991-1999Surrey School DistrictBritish Columbia, CanadaSocial Development Teacher and Classroom Teacher

- Support at-risk youth in the multi-age classroom to develop social skills, anger management and problem-solving skills to allow integration to mainstream classrooms
- Accreditation Chairperson, 1998/1999
- Teacher in Charge, 1996-1999
- Established and facilitated peer mentoring programs school-wide

### PROFESSIONAL MEMBERSHIPS

- Texas Association of Mediators
- International Coaching Federation
- Texas Mediators Training Roundtable
- Coaching Academy International
- Association for Conflict Resolution
- Association of Family and Conciliation Courts Past Secretary Texas Chapter
- Texas Mediator Credentialing Association