



Deborah K. White, LLC
Mediation Services
McKinney, Texas 75069

Deborah K. White brings an eclectic experience and understanding of mediation and conflict resolution. Having enjoyed a long career in state and federal law enforcement she acquired listening and communication skills from all facets of the legal and civilian communities. Simultaneously, she tapped into her interest in the medical field and trained as a human resource/patient administration officer in the United States Army Reserves.

She spent her career learning and understanding the legal and military processes and how to successively navigate through those processes. From her training and observations, she was able to identify internal areas of miscommunication among peers and external areas of miscommunication while working with civilians who were using available services. Upon reflection after retirement, she refers to her accomplishments as having acquired good communication skills, dispute resolution techniques, and having worked as a resource broker as her true professions.

In the last 10 years; she became a licensed real estate agent, licensed private investigator, received certifications in mediation and arbitration. She can decipher rules and regulations; has working experience in the state and federal court system; a direct understanding of hospital administration; and she is skilled in contract negotiations.

Areas of Expertise: Hospital Administration; Contract Negotiation; Human Resources; Real Estate; Construction; and Community Relations.

SKILLS

- *Exceptional Communication Skills
- *Client Focused
- * Steller Driving Record
- * Situational Awareness
- * Technical Writing
- *Contract Negotiation
- *Teamwork
- *Problem-Solving
- *Time Management
- *Work Ethic
- *Disciplined
- *Logical
- *Objective
- *Perceptive
- *Diplomatic

WORK EXPERIENCE

REAL ESTATE PROFESSIONAL, DIRECT REALTY - TX LIC #0605323 Jul 2010 – Present (part-time)

Document preparation, contract negotiations, market analysis, advise sellers on curb appeal and home staging, accompany buyers on showings and inspections, promote sales through advertisements and open houses, resource broker for financing services, moving services, home repair services, and home maintenance services, train/learn through continuing education courses.

MEDIATOR, MEDIATION SERVICES May 2019 – Present (as-needed)

(Contract Services –Texas Department of Insurance) Mediate disputed claims between insurance company and healthcare provider/facilities with emphasis on claim resolution, train/learn through continuing education courses. Volunteer with Dallas County Dispute Resolution Center.

PRIVATE INVESTIGATOR, DKW INVESTGATIONS - TX LIC # A11604601 Jan 2020 – Present (as-needed)

(Contract Services - Focus on Research) Conduct research and prepare analysis for Criminal and Civil investigations; case study, attorney review, and or state/federal court; train/learn through continuing education courses.

FEDERAL PROBATION OFFICER EASTERN DISTRICT OF TEXAS Jul 1998 – Dec 2018 Retired

Supervised and maintained an average caseload of 50 felony cases, responsible to the Court on specific case assignments, implemented appropriate case strategies for community safety, conducted field surveillance, through investigation and assessment designated appropriate community resources, liaison between treatment providers and community, liaison between local law enforcement and community, knowledgeable of federal and state law, maintained/participated in yearly firearm and tactical defense training, worked in all three disciplines of federal supervision: presentence investigation writer, pretrial services officer, and post-conviction supervision officer.

HUMAN RESOURCE OFFICER UNITED STATES ARMY RESERVE May 1990 – Sep 2018 Retired

Drilling Individual Military Augmentee (IMA) soldier support/backfill for the Human Resource Division, consisting of a 32 bed Army Community Support Hospital and Warrior Transition Unit supporting 600 soldiers, serves as a liaison and provides support on reserves affairs and if mobilized, serves as principal advisor to the Hospital Commander and staff. Responsible for ensuring compliance with army regulations and accurate strength accounting promotions, awards, finance, leaves, and passes, medical special pay, Professional Officer Filler System, Individual Mobilization Augmentees, AMEDD Personnel Education and Quality System, electronic Military Personnel Office, officer/enlisted management, sponsorship, and evaluations.

CIVILIAN EDUCATION

- Bachelor of Science Degree-Psychology
- Licensed Texas Realtor
- Mediation Certificate
- Private Investigator
- Arbitration Certificate
- Angelo State University (1989)
- Various Schools (2010)
- Collin County College (2019)
- University of North Texas (2019)
- Manoussou Mediation & Arbitration (2021)

Deborah K. White

MILITARY EDUCATION

Security Specialist Course
Army National Guard Officer Candidate School
Army Medical Officer Basic Course
Public Affairs (Correspondence)
AMEDD Captain's Career Course
Patient Administration Associate Health Care Course (70E)
Health Services Human Resources Course (70F)

CHRONOLOGICAL SUMMARY OF STATE/FEDERAL ASSIGNMENTS

EASTERN DISTRICT OF TEXAS FEDERAL PROBATION DEPARTMENT, PLANO TX

Federal Supervision Officer	Dec 2011 – Dec 2018 (Retired)
Federal Pre-Trial Officer	Jul 2010 – Dec 2011
(Active-Duty Military)	Jun 2009 – Jul 2010
Federal Supervision Officer	Sep 2005 – Jun 2009
(Active-Duty Military)	Jan 2003 – Jul 2005
Federal Supervision Officer	Oct 2002 – Dec 2002
Federal Pre-sentence Officer	Dec 1998 – Sep 2002
Federal Supervision Officer	Jul 1998 – Nov 1998

COMMUNITY SUPERVISION & CORRECTIONS DEPT., 271ST JUDICIAL DISTRICT, DECATUR TX

Unit Supervisor	Nov 1997 – Jun 1998
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COMMUNITY SUPERVISION & CORRECTIONS DEPT., CONCHO VALLEY, SAN ANGELO TX

Treatment Alternatives to Incarceration Program Coordinator	Jun 1989 – Oct 1997
Court Services Supervisor	
Specialized Caseload Officer-Electronic Monitoring Supervision Officer	

CHRONOLOGICAL SUMMARY OF MILITARY DUTY ASSIGNMENTS

USAR, Individual Mobilization Augmentee, MEDAC	Jul 2010 – Sep 2018 (Retired)
Writer/Instructor, AMEDD C & S	Jun 2009 – Jul 2010 (Active Duty)
USAR, Individual Mobilization Augmentee, AMEDD C & S	Jun 2008 – Jun 2009
Executive Officer, 318th Medical Detachment	Aug 2005 – May 2008 (Active Duty)
Operations Support Officer, (S3) 643rd Area Support Group	Jan 2003 – Jul 2005 (Active Duty)
Company Commander, HHC 4013th Garrison Support Unit	
Automation Supervisor (S-6), 4013th Garrison Support Unit	
Special Project Officer, 4013th Garrison Support Unit	
Protocol Officer, 4013th Garrison Support Unit	
Community Relations Officer, 4013th Garrison Support Unit	May 2000 – Dec 2002
USAR Control Group (REINF)	Sep 1997 – Apr 2000
Area Support Platoon Leader, Co F, 249th Support BN	Sep 1994 – Aug 1997
OCS Candidate, HHC 49th Armored Division	April 1993 – Aug 1994
Security Specialist, 149th Fighter Group	May 1990 – Mar 1993