

No. 2021-7122

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date:** 12/09/2021

**Subject Considered:**

Ian Steitz

[REDACTED]  
Columbus, Ohio 43219

Default Order  
SOAH Docket No. 454-22-0483  
TDI Enforcement File No. 26553

**General remarks and official action taken:**

The subject of this default order is whether an adjuster all lines license should be issued to Ian Steitz (Respondent). Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

**Findings of Fact**

Failure to Respond to Notice of Hearing

1. On October 18, 2021, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
3. The department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, [REDACTED].

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Commissioner's Order

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Columbus, Ohio 43219. The Notice of Hearing and Original Petition were also sent by electronic mail.

4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

## Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101-4005.102, and 4101.051; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

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## Order

It is ordered that Ian Steitz's application is denied. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:  
  
FC5D7EDDFFBB4F8...

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Cassie Brown  
Commissioner of Insurance

Prepared and reviewed by:



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Amanda Atkinson Cagle, Staff Attorney  
Enforcement Division

# 2021-7122

Commissioner's Order

Ian Steitz

SOAH Docket No. 454-22-0483

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## Affidavit

**STATE OF TEXAS** §

§

**COUNTY OF TRAVIS** §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Ian Steitz. I have confirmed that:

- a. The last mailing address provided to the department in writing by Ian Steitz is [REDACTED] Columbus, Ohio 43219.
- b. The file maintained by the Enforcement Division contains a Notice of Hearing dated October 18, 2021, and an Original Petition dated October 15, 2021, which were filed with the State Office of Administrative Hearings.
- c. On October 18, 2021, the Notice of Hearing and Original Petition addressed to Ian Steitz were mailed certified, return receipt requested, to his last known address.

A copy of the certified mail log maintained by the Enforcement Division is attached as Exhibit C."

DocuSigned by:

*David Moreno*

B7688986CB2A4FC...

Affiant

# 2021-7122

Commissioner's Order

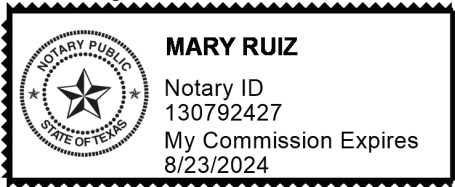
Ian Steitz

SOAH Docket No. 454-22-0483

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 11/30/2021. This notarial act was an online notarization.

## Notary Seal



## Digital Certificate

DocuSigned by:  
*Mary Ruiz*  
795DC4D59167489...  
Notary Public State of Texas

**2021-7122**

FILED  
454-22-0483  
10/18/2021 8:36 AM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**SOAH DOCKET NO. 454-22-0483  
TDI ENFORCEMENT FILE NO. 26553**

**TEXAS DEPARTMENT OF INSURANCE,**

**BEFORE THE STATE OFFICE**

**Petitioner**

ACCEPTED  
454-22-0483  
10/18/2021 8:39:55 am  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**v.**

**OF**

**IAN STEITZ,**

**ADMINISTRATIVE HEARINGS**

**Respondent**

**NOTICE OF HEARING**

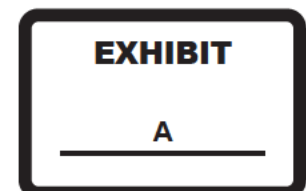
The Texas Department of Insurance seeks to deny your license application. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Thursday, January 20, 2022 at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

**Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at [www.soah.texas.gov](http://www.soah.texas.gov), or in printed format upon request to SOAH.**

**YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.**



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Notice of Hearing

Ian Steitz

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**IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.**

**IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.**

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*  
Docketing Division  
State Office of Administrative Hearings  
300 West 15th Street, Room 504  
P.O. Box 13025  
Austin, Texas 78711-3025  
(512) 322-2061 (Fax);  
[www.soah.texas.gov/e-filing-soah](http://www.soah.texas.gov/e-filing-soah)
- (2) *(by mail, fax, or email)*  
Chief Clerk  
Texas Department of Insurance  
P.O. Box 12030, MC GC-CCO  
Austin, Texas 78711-2030  
(512) 490-1064 (Fax)  
[chiefclerk@tdi.texas.gov](mailto:chiefclerk@tdi.texas.gov); and
- (3) *(by mail, fax, or email)*  
Amanda Atkinson Cagle, Staff Attorney  
Texas Department of Insurance  
Enforcement Division, MC ENF

# 2021-7122

Notice of Hearing

Ian Steitz

SOAH Docket No. 454-22-0483

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P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 490-1020 (Fax)  
amanda.cagle@tdi.texas.gov

## **Receiving Documents Electronically and Filing Documents with SOAH**

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: [www.soah.texas.gov](http://www.soah.texas.gov).

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents with SOAH. You may file documents with SOAH by mail, fax, or electronically. To file electronically, you must use eFileTexas. Instructions on using eFileTexas are on SOAH's website. SOAH's website also includes guidance for representing yourself.

### **Important Security Notice** (for In-Person Hearings ONLY)

**ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.**



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Notice of Hearing

Ian Steitz

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If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,



Amanda Atkinson Cagle  
State Bar No. 00783569  
Enforcement Division, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6342 (Direct)  
(512) 490-1020 (Fax)  
amanda.cagle@tdi.texas.gov

ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Enforcement Division, MC ENF  
Rachel Cloyd, Litigation Director, Enforcement Division, MC ENF  
Administrative Review, MC CO-AAL

# 2021-7122

Notice of Hearing

Ian Steitz

SOAH Docket No. 454-22-0483

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## CERTIFICATE OF SERVICE

I, Amanda Atkinson Cagle, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by regular, first-class mail and by certified mail, return receipt requested, on this 18th day of October, 2021 to:

Ian Steitz

[REDACTED]

Columbus, Ohio 43219

Via CM/RRR: 9214 8901 9403 8354 2092 74

& Via First Class U.S. Mail

& Via Email: [REDACTED]

& Via Email: [REDACTED]



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Amanda Atkinson Cagle

**2021-7122**

FILED  
454-22-0483  
10/15/2021 3:05 PM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**SOAH DOCKET NO. 454- 22-0483**  
**TDI ENFORCEMENT FILE NO. 26553**

**TEXAS DEPARTMENT OF INSURANCE,**

**BEFORE THE STATE OFFICE**

**Petitioner**

ACCEPTED  
454-22-0483  
10/15/2021 4:29:28 pm  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**v.**

**OF**

**IAN STEITZ,**

**ADMINISTRATIVE HEARINGS**

**Respondent**

**ORIGINAL PETITION**

The Texas Department of Insurance seeks to deny Ian Steitz’s license application. In support of this petition, the department makes the following allegations upon information and belief:

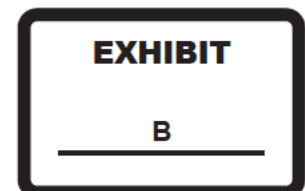
**Jurisdiction**

The Commissioner of Insurance has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051–82.055, 4001.002, 4005.101, 4005.102, and 4101.051, 28 TEX. ADMIN. CODE § 1.502, TEX. OCC. CODE §§ 53.021–53.023, and TEX. GOV’T CODE §§ 2001.051–2001.178.

**Factual Allegations**

License Application

1. On September 17, 2020, Ian Steitz (Steitz) applied for an adjuster all lines license, designated home state Texas, to be issued by the department. Steitz’s home state of residence is Ohio.
2. On November 13, 2020, the department proposed to deny Steitz’s application based on his criminal history. Steitz appealed that decision and made a written request for a hearing.



Twelve Convictions for Felony Armed Robbery

1. On August 6, 2015, Steitz pled guilty to 12 counts of felony armed robbery in Case No. 15CR-1788 in the Criminal Division of the Court of Common Pleas, Franklin County, Ohio. He was convicted and sentenced to nine months imprisonment, to be served consecutively, for the first six counts, with an additional nine months per count for the remaining six counts to be served concurrently, plus three years of community control. The dates and victims of his armed robberies are set forth below.
  - 1) March 5, 2015 – Marathon Gas Station – K.J.<sup>1</sup>
  - 2) March 19, 2015 – Taco Bell – A.E.
  - 3) March 24, 2015 – Marathon Gas Station – D.W.
  - 4) March 24, 2015 – Danoto’s – K.G.
  - 5) March 25, 2015 – Duke and Duchess – A.W.
  - 6) March 25, 2015 – Romeo’s Pizza – C.H.
  - 7) March 26, 2015 – Tim Horton’s – T.P.
  - 8) March 27, 2015 – Domino’s Pizza – C.T.
  - 9) March 27, 2015 – BP Gas Station – J.S.
  - 10) March 27, 2015 – Subway – C.R.
  - 11) March 31, 2015 – Planet Smoothie – B.H.
  - 12) March 31, 2015 – Joe’s Pizza – G.F.
2. On April 11, 2017, Steitz was placed on community supervision for a period of five years, and remains on community supervision at this time. That supervision is scheduled to terminate on April 10, 2022.

**Legal Allegations**

1. Steitz has committed an act for which a license may be denied pursuant to TEX. INS. CODE § 4005.101(b) because he:
  - a. engaged in fraudulent or dishonest acts or practices, as contemplated by TEX. INS. CODE § 4005.101(b)(5); and
  - b. has been convicted of a felony, as contemplated by TEX. INS. CODE § 4005.101(b)(8).

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<sup>1</sup> To protect their privacy, individual victims are identified by initials.

2. Steitz has committed an act for which a license may be denied pursuant to TEX. OCC. CODE § 53.021(a)(1) because he has been convicted of an offense that directly relates to the duties and responsibilities of the licensed occupation.
3. Steitz committed a felony offense and has engaged in fraudulent or dishonest activity that directly relates to the duties and responsibilities of the licensed occupation, as contemplated in 28 TEX. ADMIN. CODE § 1.502(d) and (f).
4. Steitz committed an offense TDI considers to be of such serious nature that it is of prime importance in determining fitness for licensure or authorization, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e).
  - a. Steitz committed an offense for which fraud, dishonesty, or deceit is an essential element as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(1).
  - b. Steitz committed an offense involving moral turpitude as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(3).
  - c. Steitz committed an offense with the essential elements of a robbery offense, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(4)(D) .
  - d. Steitz committed an offense with the essential elements of a theft offense, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(4)(F).
5. Department guidelines, 28 TEX. ADMIN. CODE § 1.502(c)–(e), emphasize that TDI:
  - a. considers it very important that applicants be honest, trustworthy, and reliable;
  - b. may refuse to issue an original license if the department determines that the applicant has committed an offense that directly relates to the duties and responsibilities of the licensed occupation; and
  - c. considers any offense for which fraud, dishonesty, or deceit is an essential element to be of prime importance when determining fitness for licensure, pursuant to 28 TEX. ADMIN. CODE § 1.502(e)(1).

- d. considers any felony involving moral turpitude to be of such a serious nature that it is of prime importance when determining fitness for licensure, pursuant to 28 TEX. ADMIN. CODE § 1.502(e)(3);
  - e. considers any robbery offense to be of such a serious nature that it is of prime importance when determining fitness for licensure, pursuant to 28 TEX. ADMIN. CODE § 1.502(e)(4)(D).
  - f. considers any theft offense to be of such a serious nature that it is of prime importance when determining fitness for licensure, pursuant to 28 TEX. ADMIN. CODE § 1.502(e)(4)(F).
6. Steitz has been convicted of a felony involving dishonesty or breach of trust, as specified in 18 U.S.C. § 1033 and requiring written consent from the commissioner of insurance to engage or participate in the business of insurance.

### **Relief Sought**

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

- 1. denying Ian Steitz's license application;
- 2. denying consent to allow Ian Steitz to engage or participate in the business of insurance under 18 U.S.C. § 1033; and
- 3. granting any other just and appropriate relief to which the department may be entitled to by law.

**2021-7122**

Original Petition

Ian Steitz

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Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Amanda Atkinson Cagle". The signature is fluid and cursive, with the first name "Amanda" and last name "Cagle" being the most prominent parts.

Amanda Atkinson Cagle  
State Bar No. 00783569  
Texas Department of Insurance  
Enforcement Division, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6342 (Direct)  
(512) 490-1020 (Fax)  
amanda.cagle@tdi.texas.gov

ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE



**Shipment Confirmation  
Acceptance Notice**

**A. Mailer Action**

**Note to Mailer:** The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 10/18/2021  
 Shipped From:  
 Name: MC 110-1A D MORENO  
 Address: 333 GUADALUPE ST  
 City: AUSTIN  
 State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

**B. USPS Action**

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

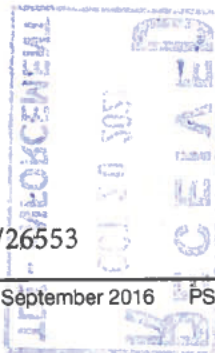
USPS EMPLOYEE: Please scan upon pickup or receipt of mail.  
 Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0032 3986 62

Cagle/26553



**EXHIBIT**

C





Firm Mailing Book For Accountable Mail

2021-7122

Affix Stamp Here (for additional copies of this receipt). Postmark with Date of Receipt.

- Adult Signature Required
- Adult Signature Restricted Delivery
- Certified Mail
- Certified Mail Restricted Delivery
- Collect on Delivery (COD)
- Insured Mail
- Priority Mail
- Priority Mail Express
- Registered Mail
- Return Receipt for Merchandise
- Signature Confirmation
- Signature Confirmation Restricted Delivery

Name and Address of Sender  
 MC 110-11AD MORENO  
 TEXAS DEPARTMENT OF INSURANCE  
 333 GUADALUPE ST  
 AUSTIN TX 78701

Postage	(Extra Service) Fee	Handling Charge - if Registered and over \$50,000 in value	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
1.56	3.75							1.85				

Addresssee (Name, Street, City, State, & ZIP Code™)
IAN STEITZ [REDACTED] COLUMBUS, OHIO 43219

USPS Tracking/Article Number
1. 9214 8901 9403 8354 208276

Cagle/26553



Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office: 1

Postmaster, Per (Name of receiving employee)

Complete in Ink